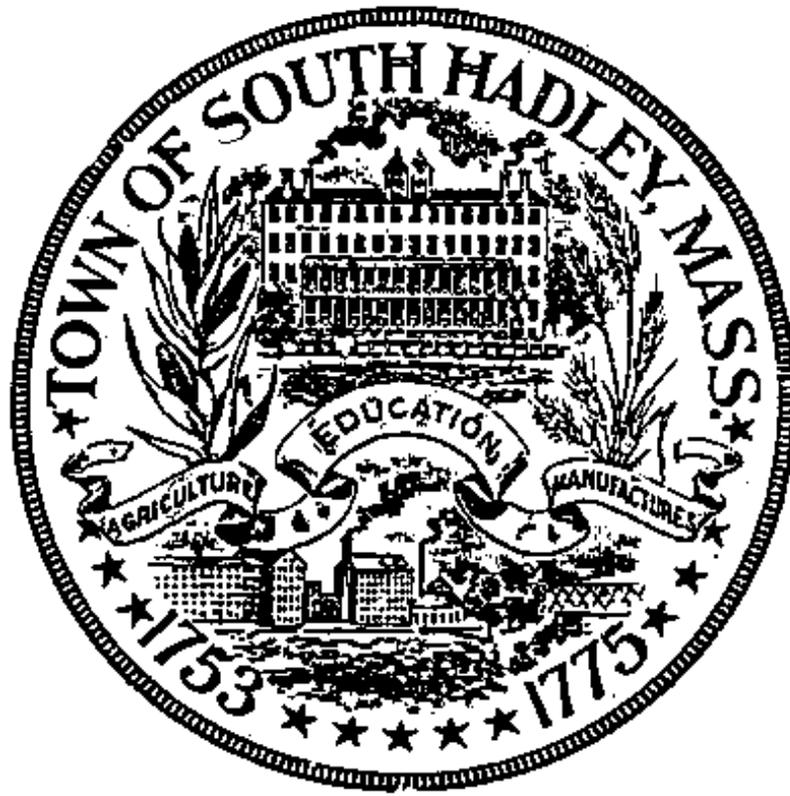


# TOWN OF SOUTH HADLEY



## ANNUAL TOWN REPORT JULY 1, 2011 – JUNE 30, 2012

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# IN MEMORIAM

*While we cannot include all of those who have passed during the period of this report we recognize the following for their service to the Town and their efforts on behalf of our community.*

<u>Gerald 'Gerry' Bernard</u>	Drove Minivan for Council on Aging	<u>Janet M. (Penny) Koske:</u>	Worked for the South Hadley School Department
<u>Lois M. (Schump) Boisvert:</u>	Worked in Middle School cafeteria	<u>Peter Krasnor:</u>	Athletic Trainer at South Hadley High School
<u>Jacqueline J. Bouley:</u>	Worked for the South Hadley School Department	<u>Mary H. (Finik) Lamitie:</u>	Was second grade teacher at former Center School for 15 years
<u>George C. Charlebois:</u>	Served on Council on Aging Board of Directors	<u>Marion Methot:</u>	Taught in South Hadley Schools
<u>Irene (Kisiel) Cronin:</u>	Served on South Hadley Historical Society and Canal Park Committee; named Town Historian and Citizen of the Year in 1995	<u>Edgar E. Noel:</u>	Principal of South Hadley Intermediate School, Carew Street School and Plains School. Served on School Committee and Council on Aging
<u>Henry 'Harry' Crossland</u>	Served on Council on Aging Board of Directors; Minibus Drive for Senior Center	<u>Janet Snyder (Roberts) Press:</u>	Taught biology at South Hadley High School
<u>Nancy B. (Burton) Fecteau:</u>	Taught second grade at Carew Street Elementary School	<u>Misao 'Jean' Roach:</u>	Worked in school cafeteria
<u>Kathleen M. (Corley) Gauthier:</u>	Taught in South Hadley Schools	<u>Mary L. Shanahan</u>	Taught kindergarten and first grade in South Hadley School system
		<u>Eugene F. Turcotte</u>	Taught in South Hadley schools

## Facts of Interest about South Hadley

South Hadley area was first part of Old Hadley.

- 1675-1719 Individual grants of land were made by Hadley for settlement south of Mt. Holyoke Range.
- 1725 Settlement (delayed by fear of Indian attacks) began.
- 1732 Settlement became "South Hadley Precinct of Hadley."
- 1753 South Hadley Precinct was made a "district" by General Court with local self-government.
- 1755 South Hadley was incorporated as a town with its own representative in General Government.
- 1795 First navigable canal in U.S. began operation at Falls Village, whose mailing address became "South Hadley Canal."

### Location

On east side of Connecticut River, about 11 miles North of Springfield, just across the river from Holyoke. Home of Mount Holyoke College.

### Latitude of Town Hall

42 12'50" N

### Longitude of Town Hall

72 35'40" W

### Elevation

(Above sea level)  
Town Hall top step 78.16 ft.  
Mount Holyoke 878 ft.  
Mount Hitchcock (at east end of Holyoke Range) 1,002 ft.

### Area

18.3 square miles 11,712 acres

### Requirements of Voting

A person must be 18 years old, American born or fully naturalized. May register first day move into Town. Register at Town Clerk's Office (see Directory and Calendar page), by mail or by motor vehicle registration renewal.

### Population

Federal Census 2010-17,514  
Federal Census 2000-17,196  
2012 Local Census – 16,674

### Form of Government

Representative Town Meeting (1933 Charter)

### Tax Rate

\$14.73 - FY 2012

**Total Valuation of Taxable Property** \$1,477,331,320 - FY 2012

**Miles of State Highway**

10.00

**Miles of Town Highway**

95.00

## National, State and County Officials

### Governor:

Deval Patrick

### Secretary of the Commonwealth:

William Francis Galvin

### Attorney General:

Martha Coakley

### United States Senators:

John F. Kerry, Boston  
Scott P. Brown, Boston

### Representative in Congress:

(1<sup>st</sup> Congressional District)  
Richard E. Neal

### State Senator:

(Franklin/Hampshire District)  
Stanley C. Rosenberg

### Representative in General Court:

(2<sup>nd</sup> Hampshire)  
John W. Scibak

### Member of Governor's Council:

(8<sup>th</sup> Councilor District)  
Thomas T. Merrigan

### District Attorney:

David A. Sullivan  
(Hampshire County)

**Directory and Calendar - Board Meetings, Officials, Services**  
**Town of South Hadley, 116 Main Street**  
**www.southhadley.org**

**Police Department** 538-8231

**Fire Department (District #1)** 533-7111

**Fire Department (District #2)** 533-4010

**Ambulance** 533-7111

**Department of Public Works** 538-5033

**Selectboard/Town Administrator** – Town Hall Office Hours, Monday through Friday 8:30 a.m. to 4:30 p.m. Meetings 1<sup>st</sup> & 3<sup>rd</sup> Tuesday at 7:00 p.m. **Tel.: 538-5017**

**Human Resources – Personnel Officer/Chief Procurement Officer** –Town Hall Office Hours, Monday through Friday, 9:00 a.m. to 3:00 p.m. **Tel.: 538-5017, ext. 129**

**School Committee** – High School Library, Newton Street, Meetings 2<sup>nd</sup> & 4<sup>th</sup> Tuesday at 7:00 p.m. **Tel.: 538-5060**

**School Department** – Town Hall Office Hours, Monday through Friday, 8:00 to 4:30 p.m. **Tel.: 538-5060**

**Board of Health** – Town Hall Office Hours, Monday through Friday, 8:30 a.m. to 4:30 p.m. Meetings 3<sup>rd</sup> Tuesday at 4:00 p.m. unless otherwise posted. **Tel.: 538-5017, ext. 204**

**Town Clerk & Treasurer** – Town Hall Office Hours, Monday through Friday, 8:30 a.m. to 4:30 p.m. **Tel.: 538-5017, ext. 201**

**Town Collector** – Town Hall Office Hours, Monday through Friday, 8:30 a.m. to 4:30 p.m. **Tel.: 538-5017, ext. 200**

**Voter Registration** – At Town Clerk’s Office, Monday through Friday, 8:30 a.m. to 4:30 p.m. Registration deadline is 20 days before election. **Tel.: 538-5017, ext. 201**

**Town Accountant** – Town Hall Office Hours, Monday through Friday, 8:30 a.m. to 4:30 p.m. **Tel.: 538-5017, ext. 207**

**Board of Assessors** – Town Hall Office Hours, Monday through Friday, 8:00 a.m. to 4:30 p.m. Meetings 2<sup>nd</sup> and 4<sup>th</sup> Monday of each month at 10:00 a.m. **Tel.: 538-5017, ext. 202**

**Director of Veterans’ Services South Hadley/Granby/  
Easthampton Veterans’ District, Veterans’ Burial Agent** – John A. O’Connor, Town Hall Office Hours, Monday through Thursday, 8:30 a.m. to 12:00 p.m. **Tel.: 538-5017, ext. 137**

**Building Commissioner** – Town Hall Office Hours, Monday through Friday, 8:30 a.m. to 1:00 p.m. **Tel.: 538-5017, ext. 205**

**Trustees of the Old Firehouse Museum** – See postings for meeting schedule

**Conservation Commission** – Town Hall Office Hours, M, W, Th and Friday, 8:30 a.m. to 4:30 p.m., Tuesday 8:30-1. Meetings every third Wednesday at 7:00 p.m. **Tel.: 538-5017, ext. 208**

**IT Department/Technician** - Town Hall Office Hours, Monday through Friday, 8:30 a.m. to 4:30 p.m. **Tel.: 538-5017, ext. 124**

**Recreation Department** – Town Hall Office Hours, Monday through Friday, 8:30 a.m. to 4:30 p.m. Meetings 2<sup>nd</sup> Tuesday of each month at 6:00 p.m. **Tel.: 538-5017, ext. 203**

**Planning Board/Planning Director** – Town Hall Office Hours, 8:30 a.m. to 4:30 p.m. Meetings 2<sup>nd</sup> and 4<sup>th</sup> Monday of each month at 6:30 p.m. **Tel.: 538-5017, ext. 206**

**Wiring Inspector** – Town Hall Office Hours, Monday through Friday, 8:00 a.m. to 12:00 p.m. **Tel.: 538-5017, ext. 111**

**Plumbing/Gas Inspector** – Town Hall Office Hours, Tuesday & Thursday, 9:00 a.m. to 10:00 a.m. **Tel.: 538-5017, ext. 108**

**Council on Aging** - Offices - Woodlawn Senior Center, Dayton St., Monday through Friday 8 a.m. to 4:30 p.m. Meetings 2<sup>nd</sup> Monday of each month at 4:00 p.m. at Senior Center. **Tel.: 538-5042**

**Housing Authority** – 69 Lathrop Street. Meetings 2<sup>nd</sup> Wednesday each month at 4:00 p.m. (see posting for location). **Tel.: 532-3194**

**Sealer of Weights & Measures**-Thomas Kelleher **Tel.: 532-7157**

**Parks Division** – Town Barn, Lincoln Street **Tel.: 538-5037**

**Forest Warden** – Evan Briant. **Tel.: (413) 530-7051**

**Dog Officer** – Robert Dufault. **Tel.: 533-0170**

**Cable Studio Manager** – Robert Smith, South Hadley High School. **Tel.: (413) 315-3515**

**Date of Annual Town Election March 6, 2012**

**Date of Annual Town Meeting May 12, 2012**

**Town Government  
Elected Officials  
March 6, 2012**

**Moderator (1 year)**

Edward J. Ryan, Jr. (2013)

**Town Clerk/Treasurer (3 years)**

Carlene C. Hamlin (2015)

**Town Collector (3 years)**

Deborah Baldini (2015)

**Selectboard/Police and Sewer Commissioners (3 years)**

John R. Hine, Chair (2015)

Marilyn G. Ishler (2015)

Robert G. Judge (2014)

Francis J. DeToma (2014)

Bruce MacCullagh (2013)

**School Committee (3 years)**

Edward J. Boisselle, (2013)

Dale Carey (2013)

Barry Waite, Chair (2014)

Kevin McAllister, Vice Chair (2015)

Eric Sarrazin (2015)

**Board of Health (3 years)**

Herman J. Picard DC (2015) – *resigned 6/7/2012*

Walter Wolf, DPM, Chair (2013)

Michael A. Rosner MD (2014)

**Municipal Light Board (3 years)**

Cheryl Scott Nickl, Chair (2013)

Jeffrey Labrecque (2015)

Rita Lawler (2014)

**Trustee for Free Public Library (3 years)**

Mitchell B. Resnick, Chair (2015)

Constance A. Clancy (2015)

Anna Symington (2015)

Helen Correia Gage (2014)

Hollis Haley (2013)

Joyce O'Neil (2014)

Susan Obremski-Crowther, Vice Chair (2014)

Maxine Cechvala (2013)

Ann Marie Mahnken (2013)

**Board of Assessors (3 years)**

Kevin E. Taugher, Chair (2014)

Francis Conti (2013)

Hazel Snopek (2015)

**Planning Board (5 years)**

Joan Rosner, Chair (2017)

Melissa O'Brien, Appointed (2013)

Mark Cavanaugh (2015)

Helen Fantini, Vice Chair (2014)

Jeff Squire (2014)

**Housing Authority (5 years)**

Donna Robideau, Chair (2015)

Donna Asselin (2013)

Constance A. Clancy (2016)

Mary Dufault (2014)

Marguerite Clancy, Vice Chair (State Appointee)

## TOWN MEETING MEMBERS

### PRECINCT A

Bright	Carol Anne	2013
Gauthier	Roger	2013
Germain	Richard	2013
Lemanski	Steven	2013
Lemanski	Bonnie	2013
Paulin	Elaine	2013
Paulin	John M.	2013
Urekew	John	2013
Beattie, Jr.	Edward B.	2014
Bergeron	Deborah L.	2014
Clancy	Constance A.	2014
Duguay	Barbara A.	2014
Graveline	Robert E.	2014
Malinowski	Mitchel J.	2014
Randall	Barbara A.	2014
Roux	Roger	2014
Casey	Pauline	2015
Eaton	Ann	2015
Fitzsimmons	Michael J.	2015
Foley	William	2015
Gagne	Kris J.	2015
Lafreniere	Michael	2015
Roberts	Adam C.	2015
Rondeau	Raymond E.	2015

### PRECINCT B

Boisselle	Edward	2013
Boisselle	Linda	2013
Chevalier	Tom	2013
Judge	Robert G.	2013
Lacasse	Gerard A.	2013
Lavallee	Winston	2013
Schenker	Kurt	2013
Terry	Martha R.	2013
Belsky	Theodore	2014
Chesky	Evelyn	2014
Craig	Carol E.	2014
DeToma	Francis J.	2014
Kaufman	Marjorie R.	2014
Klepacki	Eleanor C.	2014
Sheehan	Gregory R.	2014
Terry	Thomas R.	2014
Blasko	Lucille J.	2015
Blasko, Sr.	Robert F.	2015
Ellenburg	Judith	2015
Farnham	Anthony E.	2015
Keane	Kathleen	2015
Keane	Michael	2015
Mandrachia	Priscilla	2015
Viens	Charles	2015

### PRECINCT C

Corriveau	Roger C.	2013
Etelman	Sarah	2013
Germain	Joan	2013
Hollering	Evelyn	2013
Hubbard	William	2013
MacCullagh	Bruce	2013
Reale	Nancy	2013
Taughner	K. Michael	2013
Adams	William Roddy	2014
Beaudry	Andrew	2014
Clancy	Marguerite	2014
Cyr	Jeffrey A.	2014
Gardner	Alan	2014
Hine	John R.	2014
Snopek	Hazel	2014
Taughner	Kevin E.	2014
Blanchard	Veronique	2015
Camp	Jon	2015
Gingras	Mark	2015
Hollering	Edward	2015
Lehtomaki	Gail C.	2015
Miner	Raymond	2015
Slezak	Steve	2015
Ziomek	Robert P.	2015

### PRECINCT D

Boulais	Theodore J.	2013
Brezinsky	Ira J.	2013
Constant	Carol P	2013
Gass	Marilyn T.	2013
Johnston II	Dale	2013
Rosner	Joan B.	2013
Smith	Curtis G.	2013
Steigerwalt	Gary	2013
Bock	Warren M.	2014
Bristol	Barbara E.	2014
Constant	Richard	2014
Gagne	Beverly A.	2014
Gagne	Peter A.	2014
Koske	Michael	2014
Rosner	Michael A.	2014
Scibak	John W.	2014
Cavanaugh	Mark	2015
Fisher	Michael	2015
Hamilton	Walter A.	2015
Hamlin	Stephen B.	2015
Jodoin	Margaret E.	2015
Kraske	Patricia C.	2015
Pyle	Cynthia	2015
Waite	Barry C.	2015

### PRECINCT E

Archambault	Glenn F.	2013
Berwick	Robert S.	2013
Dubois	Doris R.	2013
Gallivan	Kathryn	2013
Hogan	Dennis	2013
Kelsey	Susan M.	2013
Obremski-Crowther	Susan	2013
Resnick	Mitchell	2013
Abrams	Robert M.	2014
Abrams	Frances R.	2014
Callahan	Thomas A.	2014
Knadler	Nancy	2014
Laizer	Leonard	2014
Smelcer	Desiree A.	2014
Swartwout	Dennis	2014
Young	Linda L.	2014
Archambault	Christine M.	2015
Dubois	Lawrence H.	2015
Fortier	Judith	2015
Ishler	Marilyn G.	2015
Kelleher	Daniel	2015
Merrill	Steve	2015
Robertson	Robert L.	2015
Swindell	James R.	2015

### Town Meeting Ex-Officio

Ryan, Jr.	Edward J.	Moderator
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# Appointed Officials For Fiscal Year 2012

## Individuals

### **Town Administrator**

Paul G. Beecher – *Through January 20, 2012*

### **Acting Town Administrator**

Jennifer L. Wolowicz – *January 25, 2012 on*

### **Town Accountant (5 years)**

William Sutton (2017)

### **Affirmative Action Officer (1 year)**

Jennifer Wolowicz

### **Americans with Disabilities Act (ADA) Coordinator (1 year)**

James Reidy

### **Animal Control Officer (1 year)**

Robert Dufault

### **Assistant Animal Control Officer (1 year)**

Robert J. Whelihan, Sr.

### **Building Commissioner (3 years)**

Steven Reno (7/1/2012 – 8/13/2012)

### **Assistant Building Commissioner (1 year)**

Donald G. Demers

### **Chief of Police (3 years)**

David LaBrie (2014)

### **Chief Procurement Officer/Personnel Officer (1 year)**

Jennifer L. Wolowicz

### **Conservation Administrator (1 year)**

Janice Stone

### **Constables (1 year)**

Leslie Dickinson (Honorary)

Michael Dubuc

Robert Lynes

Donald St. Pierre

### **Council on Aging Director (1 year)**

Joanne Trybus

### **Deputy Forest Wardens (1 year)**

David Keefe

Robert R. Authier

### **Director of Golf Operations (1 year)**

Doug Juhasz – *Appointed March 19, 2012*

### **Emergency Management Director (1 year)**

Forrest Price

### **Assistant Emergency Management Director (1 year)**

David LaBrie

### **Forest Warden (1 year)**

Evan Briant

### **Holyoke Range Advisory Committee Representative (1 year)**

Bernard Nestor

### **Inspector of Animals (1 year)**

Robert Dufault

Sharon Hart

Robert Whelihan, Sr.

### **IT Director (1 year)**

Daniel Evans

### **Joint Transportation Committee Delegate (1 year)**

#### **Pioneer Valley Planning Commission**

Jim Reidy

### **Joint Transportation Committee Alternate**

#### **Delegate - Pioneer Valley Planning Commission (1 year)**

Dan Murphy

### **Municipal Hearing Officer (1 year)**

Paul Beecher

### **Parking Clerk (1 year)**

Deborah Baldini

### **Pioneer Valley Planning Commission Representative (1 year)**

Mark Cavanaugh

### **Pioneer Valley Planning Commission Alternate Rep. (1 year)**

Richard Harris

### **PVPC Bicycle & Pedestrian Way Subcommittee Rep. (1 year)**

Jim Reidy

### **Pioneer Valley Transit Authority Advisory Board (1 year)**

Marilyn G. Ishler

### **Plumbing Inspector**

Larry F. Eldridge, Jr.

### **Recreation Director (1 year)**

Andrew Rogers

### **Registrars of Voters (3 years)**

Carlene Hamlin (Elected)

Clarice L. Bielanski (2013)

Joy Piquette (2014)

Shelley A. Gingras (2012)

**Sealer of Weights and Measures (3 years)**

Thomas Kelleher (2012)

David LaBrie (2014)

Edward Ryan, Ex Officio

**Special Police (1 year)**

Timothy Brock	Richard LaPierre
Joseph Cartabona	Steven Mailhott
Timothy Cauley	Phil Nadeau
Robert Dufault	Kevin Quesnel
Matthew Garvulenski	Christopher Roberts
Roger Gauthier	Robert St. Martin
Michael Goff	Paul Garvulenski
Kevin Hennessey	Robert J. Whelihan, Sr.

**Cable Advisory Committee (1 year)**

Eric Zahm, Chair  
 Constance Clancy  
 William Collins  
 Dale Johnston  
 Robert Nolin

**Town Counsel (1 year)**

Edward J. Ryan, Jr.

**Canal Park Committee (3 years)**

Richard Constant, Chair (2012)  
 William Bacis (2012)  
 Theodore Belsky (2012)  
 Eleanor Klepacki (2012)  
 Gerard Lacasse – *Resigned January 17, 2012*  
 Karl R. Meyer (2014)  
 Ann Root (2014)  
 David B. Rundle (2013)

**Tree Warden/Insect Pest Control Officer (1 year)**

Michael Lamontagne

**Veterans' Burial Agent (1 year)**

John A. O'Connor

**Capital Planning Committee (3 years)**

Theodore Boulais, Chair (2012)  
 William (Roddy) Adams (2014)  
 Ira Brezinsky (2014)  
 Edward Boisselle (2014)  
 Richard Germain (2012)  
 John Pietras (2014)  
 Forest Price (2013)  
 Joan Rosner (2014)  
 Schley Warren (2013)

**Veterans' Grave Officer (1 year)**

Anthony S. Brin

**Veterans' Services Director (2 year)**

John A. O'Connor (2012)

**Wiring Inspector (3 years)**

Roy Rivers (2012)  
 Steven Jez, Assistant (2012)

**Commissioner of Whiting Street Fund (1 year)**

Agnes I. Everson, Chair  
 Ryan S. Bagley  
 Deborah Baldini  
 Melissa Couture  
 Hazel Snopek  
 Margaret St. Martin

**Boards and Committees****Agricultural Commission (3 years)**

Dawn Archambault (2013)  
 Larry Dixon (2012)  
 Wendy Kelleher (2012)

**Community and Economic Development Committee (3 years)**

Jeffrey Labrecque, Chair (2013)  
 Carol Anne Bright (2014)  
 Ray Brousseau (2014)  
 Jacqueline B. Charron (2014)  
 Wayne K. Cordes (2013)  
 Francis J. DeToma (2014)  
 Michael Fisher (2012)  
 Robert Pueschel – *resigned 2/15/2012*

**Appropriations Committee (3 years)**

Thomas Terry, Chair (2013)  
 Ira Brezinsky (2013)  
 Chris Collins (2014)  
 Richard Constant (2014)  
 Jeffrey A. Cyr (2014)  
 Lisa C. Gebhardt (2012)  
 Stephen B. Hamlin (2012)  
 Priscilla Mandrachia (2012)  
 Gregory Sheehan (2014)

**Connecticut River Channel Marking Committee (3 years)**

Lucien Brunelle, Jr. (2012)  
 Robert Fowler (2012)  
 William Nevill (2014)

**Board of Appeals (3 years)**

Martha Terry, Chair (2013)  
 James Bright (2014)  
 Christine Archambault (2013)  
 Barbara Erwin, Associate Member (2014)  
 Christine Quigley, Associate Member (2014)

**Conservation Commission (3 years)**

John Fleming, Chair (2015)  
 Brad Allen (2014)  
 James Canning (2015)  
 Dennis Swartwout (2014)  
 William Bacis (2013)

**Bylaw Review Committee (3 years)**

Shelia Fitzgerald (2012)  
 Mary Hirschel (2013)

**Council on Aging Board of Directors (3 years)**

Irene Bernstein 2013  
 Doris Bibeau 2013  
 Elaine Foley 2015  
 Elizabeth Innocent 2013  
 M. Connie Laplante 2013  
 Thomas McAuley, Jr. 2015  
 Susan Meyers 2012  
 Francis Collins 2015  
 Melide Normand 2012  
 Donna Robideau 2015  
 Judith Strzempko 2012  
 Kenneth Guilbault (Honorary Member)

**Cultural Council (3 years)**

Marion Canning (Ex-officio, non-voting) (2014)  
 Constance Clancy (2012)  
 Lucia Foley (2013)  
 Richard Matteson (2014)  
 Walter Morse (2014)  
 Ann Root (2012)  
 Roberta Salthouse (2013)  
 Martha Terry (2015)

**Forestry Committee (3 years)**

Lyndon Bagg (2015)  
 Michael Lamontagne (2015)  
 Steven P. Roberts (2015)

**Historical Commission (3 years)**

Robert Sklarz, Chair (2015)  
 Susan Canedy (2015)  
 Gail LePine (2013)  
 Kenneth L. Williamson (2015)  
 Josephine Wojnarowski (2012)

**Holyoke Dam Relicensing Intervenor Status (1 year)**

Richard Harris, Chair  
 Theodore Belsky  
 Marilyn Ishler  
 Jim Reidy  
 John W. Scibak  
 Janice Stone

**Master Plan Implementation Committee (3 years):**

Christine Archambault (2013)  
 Ann Eaton (2013)  
 Carl Geitz (2014)  
 Margaret Jodoin (2014)  
 Dan Kelleher (2015)  
 Jesse Lytle (2013)  
 Linda Young (2015)

**Municipal Golf Course Commission (3 years)**

Ryan S. Bagley, Chair (2013) – *resigned April 9, 2012*  
 Stanley Czerwiec (2012)  
 Patrick Dowling (2012) – *resigned September, 2011*  
 William Foley (2014)

Bruce Forcier (2015) – *appointed February 14, 2012*

Dale Gurek (2015)  
 David E. Levy (2014)  
 Mark Zraunig (2014)

**Open Space Committee (5 years)**

Nicole Sanford, Chair – (2015)  
 Dawn Archambault (2016)  
 Roger Beer (2015)  
 Richard Harris (2016)  
 Ron Michaliski (2013)  
 Dennis Swartwout (2013)  
 Tom Wallace (2015) – *resigned October 4, 2011*

**Personnel Board (3 years)**

Jenna Rahilly, Chair (2014) – *appointed full member 9/27/11*  
 Ann Eaton (2013)  
 Kris Gagne (2014)  
 Michael Kennedy (2013)  
 Alison O’Donald (2013)

**Personnel Review Board (3 years)**

Kris Gagne (2014)  
 Alison O’Donald (2015)  
 Mitchell Resnick (2013)  
 Jennifer Wolowicz

**Recreation Commission (3 years)**

Amy Foley, Chair (2013)  
 Brian D. Couture (2014) – *appointed October 17, 2011*  
 Patrick Dawson (2015)  
 Mark Du Bois (2015)  
 Jane Gawron (2014)  
 Ronald Michalski (2015)  
 Allan T. Tracy (2013)

**Solid Waste Advisory Committee (1 year)**

Veronique Blanchard-Smith  
 Theodore Boulais  
 Michael Fischer  
 Sharon Hart  
 John Higgins  
 Yem Lip  
 Ron Michalski

**Sustainability and Energy Commission (3 years)**

Josh Abrams (2013)  
 Veronique Blanchard (2014) – *resigned August 9, 2011*  
 Ed Boisselle (2015)  
 Wayne Doerpholz (2015)  
 Thomas Gebhardt (2014)  
 Richard Harris (2012) – *resigned June 5, 2012*  
 Melissa O’Brien (2015) – *appointed June 5, 2012*  
 Schley Warren (2013)  
 Daniel Whitford (2013)

**Town Meeting Electronic Communication Advisory Committee (3 years)**

Leo Deschenes (2012)  
 Larry Dubois (2014)

Dale Johnston (2015)  
Daniel J. Kelleher (2014)  
John Paulin (2013)

**Traffic Sign Committee (1 year)**

Chief of Police David LaBrie, Chair  
Safety Officer Jesse Camp  
Selectboard Rep. Marilyn Ishler  
Public Works Supt. Jim Reidy  
Citizen Rep. David B. Rundle  
Citizen Rep. Robert Pueschel

**Trustees of the Old Firehouse Museum (3 years)**

Gerard Lacasse, Chair (2012) – *resigned January 17, 2012*  
Robert Blaney (2014)  
Todd Calkins (2014)  
Brian Duncan (2012)  
Wayne Gass (2013)  
Brenda Griffin (2013)  
Diane LaRoche (2015)  
Barbara Randall (2015)  
Josephine Wojnarowski (2012)

**Wetlands Bylaw Administrative Appeals Committee (1 yr.)**

Mark Cavanaugh  
Sharon Hart  
John Hine  
Yem Lip

**Youth Commission – Adult Members (3 years)**

Tracy Stefanowicz, Chair (2014)  
Carol Constant (2013) – *resigned August 2011*  
Sarah Etelman (2014) – *resigned May 2011*  
Amy Foley (2014)  
Tanya Kopec (2015)  
David LaBrie (2015)  
Steve Longpre (2013) – *appointed April 2012*  
Barry Waite (2014)

**Youth Commission – Youth Task Force Members**

Rob Archambault (2014)  
Virginia Constant (2013)  
Melanie Demakis (2014)  
Dante Pio (2013)  
Jessica Stefanowicz (2012)

## Selectboard

<http://www.southhadley.org>

The Fiscal Year 2012 for the Selectboard can be best characterized by these two numbers: 36, the number of Selectboard meetings held during the year, and 6, the number of Special and Annual Town Meetings conducted. It was a busy year with many initiatives, projects and issues to deal with.

An early highlight was the successful Community Development Block Grant application for \$630,000 to be used towards the repair of the Senior Center roof and substructure. Combined with other re-purposed grant funds, it was expected that a complete analysis and repair of the roof and substructure could be funded.

Efforts continued to assess the options regarding the operations of the Ledges golf course. During the late fall and early winter the National Golf Foundation conducted a review of the condition of the course, the supporting infrastructure, past practices and future possibilities. The Golf Ad Hoc Advisory Committee reviewed the findings of the report. Determining that there was not enough time to develop and conduct a comprehensive Request for Proposal, the Ad Hoc Committee recommended to the Selectboard that, for the 2012 golf season, the golf course should continue to be operated as it had been the past several years, and that the Request For Proposal process begin later in the summer. The Selectboard accepted that recommendation, hired a new general manager, Doug Juhasz, and signed a 1-year lease for the food and beverage concession with Frigo's.

The proposed construction of a new library moved forward. In November, town voters approved a Proposition 2 ½ debt exclusion to fund the construction, and, in December, Town Meeting members authorized the borrowing of those funds. Johnson Roberts Associates was subsequently awarded a contract to provide architectural services for the design of the new library. Likewise, the Plains School Building Committee took another step forward as the Selectboard authorized the borrowing of \$750,000 by the Town Treasurer to fund the feasibility study.

The Town embarked on a major energy savings project, the first step of which was an investment-grade energy audit by Siemens Industry. With considerable assistance from Town staff, Siemens produced a significant list of energy conservation measures, which were reviewed extensively by the Capital Planning Committee and the Sustainability and Energy Commission. A final list of energy saving projects was developed and at a Special Town Meeting devoted to capital requests, Town Meeting members voted to authorize the Selectboard to enter into an Energy Savings Performance (ESCO) contract with Siemens in an amount not to exceed \$1.930 million.

Unfortunately the Selectboard had to deal yet again with turnover in the Town Administrator position. In January

Mr. Beecher resigned and the Board appointed Jennifer Wolowicz as Acting Town Administrator. After much deliberation the Board decided not to proceed immediately with a search for a new Town Administrator, but rather to ask the Financial Policy Advisory Team (FinPAT) to study and make recommendations regarding the roles and responsibilities of the positions of the Town Administrator, Town Clerk/Treasurer and Collector as well as the potent new Assistant Town Administrator position. FinPAT accepted that charge and the Board contracted with the Collins Center for it to provide consulting services to assist FinPAT, with final recommendations expected in the fall.

The landfill required considerable attention from the Board. Early in the year the Selectboard gave partial approval for the construction of a Mechanically Stabilized Earthen Berm (MSE Berm) to allow for vertical expansion of the space permitted for trash disposal. As the year progressed, the Board heard more frequently from residents with complaints about odors, noise, dust and violations of the conditions set forth in the site assignment process.

With the appointment of Adam Roberts as Youth Director, the Youth Commission grew both in the number of members and the number of activities, highlighted by the painting and dedication of a mural at the Beachgrounds Park.

A classification and compensation study was initiated by the Board with the awarding of a contract to HRS Consulting.

There was considerable attention given to South Hadley Falls during the course of the year. In April a team from the American Institute of Architects (AIA) visited the Falls. This Sustainable Design Assessment Team (SDAT) developed a list of recommended action items and presented its findings at a very well attended public forum. Out of that effort the South Hadley Falls Neighborhood Association and the 'Rise of the Falls Facilitation Group' were formed.

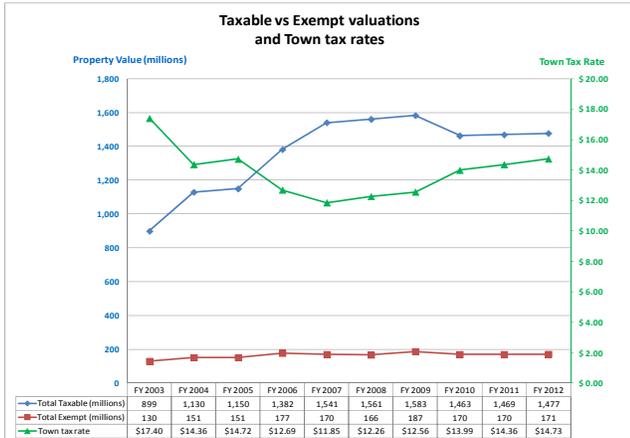
These are just the major highlights of a year filled with many actions, deliberations and issues. The two constants through it all were the time and effort of Town staff, and the invaluable contributions from the many volunteers on the various committees, boards and commissions. The Selectboard sincerely thanks all the staff and volunteers for their contributions, without which the Town would not be able to meet the challenges it faces every day.

Respectfully submitted,  
John Hine, Chair

## Board of Assessors

The Board of Assessors works to deliver fair and equitable assessments on all real and personal property within the town of South Hadley. Fiscal 2012 (which runs from July

1, 2011 through June 30, 2012) was an interim adjustment year for property values as mandated by Massachusetts General Laws and in compliance with standards set forth by the Massachusetts Department of Revenue. The fiscal 2012 valuations for single family homes and condominiums were based on calendar year 2010 sales. For two family homes, three family homes and vacant land both calendar years 2009 and 2010 were utilized in the analysis. The assessors reviewed all data and determined that no changes to valuations would be made this fiscal year.



As of January 1, 2011, which is the assessment date for fiscal 2012 property valuation, the total taxable value for all property of the Town of South Hadley was \$1,477,331,320. The town tax rate for fiscal 2012 was \$14.73 per thousand, up from \$14.36 per thousand, an increase of 2.6%. The total town budget for fiscal 2012 was \$42,711,520 million with \$21,761,090 million being raised through taxation. The tax levy limit was \$21,762,491 million and new growth for the year was \$202,906.

The Assessor's office is not only responsible for setting the tax rate but also for creation/generation of tax bills for both real estate (7,090 taxable parcels) and personal property (213 billable accounts) to be committed to the Collector for issuance. In addition to these bills, the assessors committed to the Collector 17,915 excise tax bills and 459 boat excise bills. Along with bills come abatements and exemptions. This fiscal year the office processed 1,478 abatements and/or exemptions across all categories of bills as well as prior year bills requested to be abated by the Collector. A breakdown of the transactions is as follows: 48 real estate abatements covering fiscal years 2009-2012, 272 personal exemptions on real estate for fiscal 2012, 187 Personal Property abatements covering fiscal years 1999-2009, 3 trash lien abatements for fiscal 2012, 772 motor vehicle excise abatements covering calendar years 2007-2012 and 196 boat excise abatements covering fiscal years 1997-2012.

The following chart shows the top ten taxpayers for fiscal 2012.

Name	Nature of Business	Total FY 2012 Taxable Value	FY 12 Town Tax	% of Total Levy
1 Loomis Communities/Village	Assisted Living	11,271,600	166,030.67	0.76%
2 Maraline Development Corp	Commercial Properties	10,464,000	154,134.72	0.71%
3 Mount Holyoke College	Education	9,906,000	145,915.38	0.67%
4 US Industrial Gaylord LP	Manufacturing	9,645,900	142,084.11	0.65%
5 Riverboat Village Assoc	Apartments	6,829,479	100,598.23	0.46%
6 Columbia Gas of Massachusetts	Utility	6,683,490	98,447.81	0.45%
7 South Hadley Limited Partnership	Retail Plaza	6,530,200	96,189.85	0.44%
8 Center Redevelopment Corp	Retail/Residential	6,506,340	95,838.39	0.44%
9 Verizon New England	Telephone Company	5,778,100	85,111.41	0.39%
10 NHP Properties Business Trust	Nursing Home	4,780,900	70,422.66	0.32%

Real estate deed transactions have been fairly consistent over the last few years and this year the office staff retrieved from the Registry of Deeds 469 transfers which were then entered into the valuation software.

Building permits are received monthly from the building department and these are entered into the valuation software. For fiscal 2012, 432 permits were entered on 374 properties.

This year the office staff worked on the departmental and individual instruction manuals. Instructions were revised or created based on software upgrades and changes for most tasks within the office. This will be an ongoing effort of all staff.

Much work was done this year relative to the digital base map, online mapping program and the Assessor's map maintenance. Many meetings were held in conjunction with the Town Planner and IT Director to determine what direction the town should move in. It was determined to move forward with the Assessor's current map maintenance vendor, Cartographic Associates, LLC out of Littleton, New Hampshire. Funding was secured to proceed with this endeavor and the proposal received from them will allow the town to meet the following goals:

- (1) Restructure and reformat the existing digital data. This will allow for the digital data to be easily maintained as well as serve a dual purpose for both the standards and needs for creation of tax maps for the Assessors office and deployment as the town's base map.
- (2) Utilization of Query Manager Online. Query Manager Online is an internet based service for communities to publish their GIS data and property record card information online.
- (3) Utilization of one vendor for all services related to the town's mapping needs – digital and/or hardcopy. This project is currently underway and it is nice to see it finally come to fruition. (The town crafted a GIS Assessment Needs preliminary report in February of 2001.)

The office makes an effort to work with other departments for the benefit of the town. This year multiple projects were completed in conjunction with other offices. These projects include the following:

- ❖ Working in conjunction with the Collector's office, Board of Health and Wastewater Treatment Plant

(WWTP) to add or update information on the property record cards relative to town water, town sewer, well and septic information. We are also working with both Water Departments to compile full listings. This will assist in reporting, especially for sump pump information for WWTP.

- ❖ A business listing was prepared by and for the Board of Health. To create one master list of businesses in town, this office took it upon itself to volunteer to review and compare the Board of Health listing with current information relative to personal property accounts on file and house the information within the valuation software. Once the review was complete, notices were sent to those businesses we were unaware of or unsure of for verification. In January, 692 Forms of List and 14 3ABC forms were mailed for personal property and charitable exemption filings. 198 of the 692 Forms of List mailed were for accounts picked up from the Board of Health listing that was provided. Any viable businesses were then entered into the valuation software for tracking.
- ❖ Created procedure to provide vehicle registration information bi-monthly (or so) to the Solid Waste Coordinator to assist in reducing the number of out of town folks utilizing the landfill.
- ❖ Worked with both Pioneer Valley Planning Commission and MassGIS on level III parcel project.
- ❖ Worked with District #2, once legislation was passed to change the district boundary, to ensure properties once out of district now all have district designation for proper billing.

As stated above, the mapping project is currently under way and this could not have been accomplished without Town Planner, Richard Harris and IT Director, Dan Evans. Our thanks go out to both of them.

Appellate Tax Board cases concerning personal property were still pending this year. A total of nine cases were settled out of court or withdrawn this year with no cost to the town.

The board brought a warrant article to town meeting this year relative to MGL Chapter 59, §5 Clause 41C, exemption for elderly persons (over 70). The state allows communities to adjust the threshold for these criteria dependent upon community decisions, with maximums limited by statute. The clause was previously adjusted in 2004 effective for fiscal 2005 and had not been changed since that time. The board felt a need to address the income criteria based on the current applications under this clause. This article was passed unanimously with changes only to the income portion of the clause and will take effect for fiscal 2013.

The Board of Assessors tries to promote public understanding of the Assessors office as well as their work efforts to the general public. Our office hopes that the public would contact the office with any questions they have. The Board would like to remind the general public

that most of the information in our office is public and it is the Board's hope that people would feel free to come in and look up information regarding real estate within the Town as well as accessing answers to numerous questions and reviewing properties on the Town's website. There is a wealth of information within the Assessor's page [http://www.southhadley.org/Pages/SouthHadleyMA\\_Assessors/index](http://www.southhadley.org/Pages/SouthHadleyMA_Assessors/index) categorized by Assessment and Tax information, Mapping, Agendas and Minutes, Fee Schedule, Downloadable Forms, Exemption brochure, tax calculators and other links to outside sources such as the Department of Revenue for further information.

The work involved in the Assessor's office is of a complex nature and could not be accomplished without the staff within the department. To them we say thank you. In addition, the cooperation and assistance of all the department heads, supervisors and their staff are sincerely appreciated.

In closing, the Board of Assessors is once again pleased to represent the Town of South Hadley as an independent elected board and self-governing body, and we will do our best to treat all taxpayers fairly and equitably during our tenure.

Respectfully submitted,

Kevin E. Taugher, Chairman  
Hazel R. Snopek, Clerk  
Francis M. Conti, Member

#### OFFICE STAFF:

Melissa L. Couture, Associate Assessor  
Irene Greenia, Assistant to the Associate Assessor  
Maureen Cronin, Senior Clerk

## Board of Appeals

The Zoning Board of Appeals welcomed new Associate Member Christine Quigley and met for its re-organizational meeting and review of the law for variances and procedures for administrative appeals. The members and associate members of the ZBA attended a training sponsored by the Citizen Planner Training Collaborative, November 16<sup>th</sup>, on *The Next Chapter of 40B*. An application for a dimensional variance was received by the ZBA on June 25, 2012, but was not acted upon during FY 2012.

Respectfully submitted,

Martha Terry, Chair, Zoning Board of Appeals

## Board of Health

The primary responsibility of the local Board of Health is to respond and act on any situation that may affect the health and safety of the general public. Most of our duties

are contained within many statutes, including mandatory licensing and inspection programs.

The Board of Health continues to respond to and educate the public on health issues such as Hepatitis, Rabies, Lyme Disease, West Nile Virus and Salmonella through local press releases, the media, Connect CTY and our Cable TV.

The Director of Public Health serves on the following committees:

- Chair: Mt. Tom Tobacco Coalition (receiving \$8,000 in grant funding)
- Hampshire Emergency Preparedness Coalition (receiving \$2,500 in grant funding). The grant funding contributed to the purchase by the Board of Health of a SmartBoard & Projector which will be used for Emergencies.
- Vice-President: Western Massachusetts Public Health Association
- Medical Reserve Corp Director for South Hadley/Granby
- Member: Local Public Health Institute of Massachusetts (Boston University) Advisory Committee
- Member: Drug & Alcohol Task Force
- Member: Solid Waste Advisory Committee

During the period of July 1, 2011 through June 30, 2012 the department issued the following permits:

Food Service	\$ 15,548.00
Retail Food	\$ 3,375.00
Mobil Food	\$ 525.00
Catering	\$ 550.00
Frozen Desserts	\$ 275.00
Milk	\$ 136.00
Camps & Pools	\$ 3,200.00
Health Establishments	\$ 200.00
Burial Permits	\$ 860.00
Funeral Directors	\$ 300.00
Septic Hauler	\$ 300.00
Septic Installer	\$ 600.00
Septic Systems	\$ 550.00
Perc Test	\$ 1,900.00
Portable Toilets	\$ 130.00
Tobacco Permits	\$ 3,325.00
Refuse Haulers	\$ 7,075.00
Lodging/Dorms	\$ 3,125.00
<b>TOTAL</b>	<b>\$ 41,974.00</b>

Our staff is successful in their efforts because of our strong and supportive three-member Board of Health, who prioritize protecting public health above everything.

We acknowledge and appreciate the assistance and cooperation of all Town Boards, Department and Commissions.

We would like to extend our thanks and appreciation to Dr. Herman Picard for dedicating the past 12+ years to public health in South Hadley.

We would also like to thank Animal Control Officer Robert Whelihan, Sr. for his 25 years of service to the South Hadley Board of Health and the Town of South Hadley.

Respectfully Submitted,

Walter R. Wolf, DPM, Chair  
 Michael A. Rosner, MD, Vice Chair  
 Suzanne Cordes, Member  
 Sharon D. Hart, Director of Public Health  
 Margaret E. Bernard, RN, Community Health Nurse  
 Larry F. Eldridge Jr., Plumbing & Gas Inspector  
 Robert Whelihan, Animal Control Officer  
 Robert Dufault, Animal Control Officer  
 Doris Leclair, Senior Clerk

### Animal Control Department

The Animal Inspectors report on the following animals for the period of July 1, 2011 and June 30, 2012.

Barn/Stable Inspections	60
Bats	2
Bears	2
Beaver	1
Birds	36
Cats	47
Fox & Coyote	39
Chickens	4
Bobcats	8
Racoons	48
Opossum	14
Skunks	12
Snakes	3
Turtles	2
<b>Total Calls Answered</b>	<b>278</b>
Animal Permits Issued	31
<b>Animals (other than dogs) permitted</b>	<b>835</b>

We are available 24/7 for emergencies and any animal problem that might include Rabies, West Nile Virus Or any type of animal call that might need immediate attention. Animal Control Officers, Robert J. Whelihan, Sr. and Robert Dufault are equipped and trained to handle various situations involving the health of our community. Director Sharon Hart is always kept informed of all problems involving health issues.

Respectfully submitted,  
 Animal Control Officer, Robert Dufault  
 Animal Control Officer, Robert J. Whelihan, Sr.

## Gas and Plumbing Inspector

During the period of July 1, 2011 through June 30, 2012 the following permits were issued:

<b>PERMITS</b>	<b>FEES</b>
<b>236</b> Plumbing	\$15,350.00
<b>331</b> Gas	\$16,021.00
<b>617 Total Permits</b>	<b>\$31,371.00</b>

Over the past year I have successfully completed state required continuing education. I have attended several seminars and meetings pertaining to installation and safety as they related to the plumbing and gas industry. I have attended workshops and received certification in the newest allowable materials. I have implemented methods to receive a better compliance rate with applicants and work closely with South Hadley Fire Districts #1 & #2 on propane, tank installations and carbon monoxide issues.

Respectfully Submitted

Larry F. Eldridge, Jr.  
Gas and Plumbing Inspector

## Public Health Nurse

2011-2012 VACCINATIONS:

Seasonal Flu Vaccine

Administered total of 261 doses

- 237 doses at clinic settings
- 10 homebound visits
- 14 office visits

DISEASE SURVEILLANCE	STATUS
Babesiosis	1 suspect
Enterovirus	1 confirmed
Group A streptococcus	1 confirmed
Group B streptococcus	2 confirmed
Group B streptococcus	1 revoked
Hepatitis B	1 contact
Hepatitis B	1 probable
Hepatitis C	4 probable
Hepatitis C	6 confirmed
Influenza	2 confirmed
Legionellosis	1 confirmed
Lyme Disease	9 suspect
Lyme Disease	2 probable
Lyme Disease	3 confirmed
Lyme Disease	3 revoked
Pertussis (and other Bordetella species)	1 confirmed
Salmonellosis	1 confirmed
Streptococcus pneumonia	1 confirmed
Streptococcus pneumoniae	1 revoked
Varicella	2 probable
Varicella	1 suspect
Vibrio sp.	1 confirmed
Viral meningitis	1 suspect

4 residents with latent TB were followed up and/or under treatment

Monthly blood pressure screenings were conducted throughout the year.

Many visits were also made to home-bounds, uninsured and neglected in need of assessments, screenings and referrals.

The nurse is a source for information and education.

Respectfully submitted,

Margaret Bernard, R.N., Public Health Nurse

## Building Commissioner

**During the period of July 1, 2011 through June 30, 2012, the Building Department issued 496 building permits and 117 Certificates of Inspection. A total of \$64,566.60 was turned over to the Treasurer's Office for building permit fees with an estimated value of \$13,159,473.58 for improvements.**

<b>PERMITS</b>		<b>FEES</b>
Above Ground Pools	7	245.00
Additions	19	3,208.60
Additions/Renovations	3	587.60
Alterations	2	1,009.00
Barn	1	172.00
Cell Tower	5	1,000.00
Chimney	1	35.00
Commercial Addition	2	2,395.00
Commercial New	1	1,485.00
Commercial Renovations	12	20,906.00
Decks	18	670.00
Decks/Renovations	2	95.00
Demolition	5	224.00
Doors	14	545.00
Doors/Windows	1	35.00
Dormer	1	60.00
Fence	17	595.00
Finish Basement	1	60.00
Fireplace Insert	1	35.00
Foundation	1	532.00
Garage	13	2,371.00
In-Ground Pools	5	300.00
Interior/Exterior Reno	1	59.00
Insulation	24	1,005.00
New Condos	5	3,599.00
New Duplex	6	3,674.00
New Homes	4	3,979.20

Pellet Stove	6	210.00
Porch	9	365.00
Ramp	3	105.00
Remodeling	4	292.00
Remove Pool	1	35.00
Renovations	53	3,952.20
Repair	2	100.00
Retaining Wall	1	35.00
Roof	114	4,729.00
Roof/Siding	2	120.00
Shed	20	899.00
Sheet Metal	11	420.00
Sheet Metal Commercial	1	100.00
Siding	14	490.00
Signs	6	462.00
Solar Panels	6	525.00
Steel Building	1	180.00
Stoves	2	70.00
Temporary Building	1	35.00
Tent-Temporary	6	305.00
Vinyl Siding	1	35.00
Windows	33	1,186.00
Windows/Siding	3	120.00
Windows/Siding/Roof	3	175.00
Wood Stove	21	740.00
<b>TOTAL</b>		<b>76,662.60</b>
<i>Certificate of Inspections</i>	<i>117</i>	<i>12,096.00</i>
<b>Grand Total</b>		<b>88,758.60</b>

Respectfully submitted,  
Brenda J. Church, Building Commissioner

## Cable Television Advisory Committee

The Cable Studio provides South Hadley residents, municipal departments and educational community with production equipment, training and technical assistance for the production and presentation of non-commercial programs on SHCTV Channels 15 & 12. The studio is funded by monies received from Comcast that are required to be used only for matters related to the Town's use of Channels 15 and 12.

A veteran of Chicopee community television, with extensive television production experience, Robert Smith was hired in August to manage the South Hadley cable television facility.

With his input, the Committee reviewed and revised several aspects of operating policy and discussed the future development of the studio.

Mr. Smith reports on the year as follows:

Since SHCTV was without a Studio Manager from April to August 2012, this year has been a period of transition for the department. Consequently, the studio's ability to undertake new initiatives or programming efforts was limited. However, during this time, Cable Studio Associate Dan Pease maintained consistent coverage of municipal meetings and provided public access services with limited resources.

Service to the Municipal side of our mission grew significantly as the frequency and length of both Selectboard and School Committee meetings increased. In FY 2012, SHCTV provided 221 hours of municipal meeting coverage. This included 63 hours of Selectboard, 51 hours of School Committee, 36 hours of Special and Town Meeting coverage and 71 hours of related production time. Divided out, this represents over 5 weeks of manpower expended on Municipal meetings.

In November, a Special Appropriation was granted from the Cable Fund to improve coverage of Selectboard meetings. This project, which is being designed and installed by SHCTV staff, should improve the visual and audio quality of those meetings. Completion date is scheduled for August 2012.

Original video programmings produced through the facility include:

- ❖ "Mrs. Math"-- two programs created by the school system's math specialist.
- ❖ "Every Drop Counts"--an informational program developed by the Wastewater Treatment staff
- ❖ "Issues and Answers"--an on-going series featuring Representative John Scibak.
- ❖ High School based programs such as "Tiger Times", "2012 Poetry Month", "2012 Teacher Appreciation", and a number of concerts and plays taped by student crews.

Actions were taken to addresses deficiencies in the tools made available to public access users. Incremental equipment acquisitions served to bolster the resources available for use by high school students and faculty as well.

Efforts were made to better define the studio's scope of responsibilities by implementing policies regarding technical assistance and day-to-day activities. Work began on improved technical goals and capital plans for the department.

SHCTV had a dedicated Internet and phone line installed to alleviate difficulties stemming from use of the high school's services and to better separate the operation from that of the school. SHCTV can now be reached directly at (413) 315-3515.

To stay updated on all our activities, please visit [www.shctv15.com](http://www.shctv15.com).

Respectively submitted,

Eric Zahm, Chair	Dale Johnston
Constance Clancy	Robert Nolin
William Collins	

## Conservation Commission

Between July 1, 2011 and June 30, 2012, the Commission met 18 times to hold public hearings and meetings on proposed projects. The Conservation Department received six new Notices of Intent and 19 Requests for Determination and continued review of other projects, while Commission members issued 19 Determinations of Applicability, four Orders of Conditions, one extension and nine Certificates of Compliance. In addition, the Commission approved 17 building permits and issued three Emergency Certification Orders and five Enforcement Orders. Also, commissioners continued with enforcement actions on some sites from the previous fiscal year.

The Governor's Act of 2010 automatically extended all land use and wetland permits current between August 15, 2008 and August 15, 2010 another two years beyond their original expiration date. All of the wetland applications required plan review, site visits, legal notices, public meetings or hearings, issuance of Orders or Determinations, and monitoring. A lot of monitoring was required to enforce erosion and sediment control at the Mountainbrook subdivision, and much time was spent on field and plan review at the Shadowbrook Condominiums prior to finally issuing a Certificate of Compliance. The Conservation Commission spent considerable time in meetings, site visits, and permit reviews on the proposed Rivercrest Condominiums off Ferry Street and for South Hadley Landfill expansions in Cell 2E and beyond. The Commission has been involved with many issues related to the early stages of a proposed lateral landfill expansion into the Bynan Conservation land and a new Plains School or addition on Black Stevens Conservation Area land. The lesson learned in both of these instances is the need for clear legal records of all land acquisitions and transfers.

The Conservation Administrator continues to monitor active projects around town for adherence to their Orders of Conditions; attend meetings on town issues; advise the public and the Commission on administrative procedures; and offer conservation department input on various projects including landfill expansion proposals, the school building project, the new library, Revitalization of The Falls Design project, and Planning Board permit reviews.

She also monitored the status of projects such as the Gatehouse Park (including restoration of the collapsed historic canal wall), Lower Riverside Park and the Texon Building. The Administrator participated in meetings of the Route 47 Connecticut River Scenic Byway committee,



**Completed but not open to public yet Gatehouse Park & historic Bicentennial Canal, May 23, 2012.**

working on possible land protection projects along this corridor in town. Although the grant expired June 30, 2012, town officials are hopeful it can be revived so that the balance in funds could still be used on a project in South Hadley. The Conservation Commission finally received the donation of seven acres of land on River Road from the Connecticut River Watershed Council (CRWC). The land was originally donated in 1983 by the Plouffe family and intended for the Conservation Commission, but due to time constraints, the CRWC agreed to accept it and then turn it over to the Commission. We are pleased to have this new property, which contains high quality wetland and aquatic habitats. The MA Natural Heritage & Endangered Species Program described this site as a top priority for protection because it is “habitat for rare, vulnerable, or uncommon mammal, bird, reptile, amphibian, fish, invertebrate, and plant species.” The Conservation Commission also became the custodians this year of the George Hahn/Edwin Warner Arboretum, located up the hill behind the Middle School. The Arbor Day Committee met many times with the Conservation Commission about this transfer of management and asked the Commission to accept the responsibility for this property and the annual Arbor Day ceremony. After discussions and approval from the School Committee, Selectboard and Town Meeting, the Commission agreed and the transfer took place.

The Conservation Commission continues work on trail maintenance and management of the conservation areas. On one occasion, members worked with Trial Court Community Service crews to re-open overgrown trails for public use at Bagg-Pierce Wildlife Sanctuary. Members also gratefully accepted help from volunteers Lin Pickle and Bill Bacis, who helped to open trails blocked by trees that had fallen during the severe storms in August and September. With limited people power, there are still many trails that need work this year.



**Trout Lily at Bagg-Pierce Wildlife Sanctuary, April 13, 2012.**

Respectfully submitted,

John Fleming, Chair  
 Dennis Swartwout, Vice-Chair  
 James Canning, Secretary  
 W. Bradford Allen, Commissioner  
 William Bacis, Commissioner  
 Janice Stone, Conservation Administrator  
 Linda Scott, Conservation Clerk

## **Council on Aging**

The senior center, being housed in an old building, requires ongoing facility maintenance in order to safely service over 600 individuals weekly. It has been a long three years waiting for the roof project to commence and it appears that by the fall of 2012 there will be an updated air conditioning system and new roof over the entire building. The location is outstanding and provides easy access to many banks, businesses and public transportation. Hopefully the facility will be adequate for the next ten years as a plan is developed for a new senior center to service the needs of the upcoming generation. With the baby boomers turning 66 this year, there will be a growing need for Council on Aging services over the next ten years. Just this year, two hundred and eleven residents born in 1952 were added to the newsletter mailing list. A new facility should be considered to meet the expanding need. There will be sufficient time to do a feasibility study and look into grants as well as fundraising for a new facility.

Due to COA Regulations, three members had to step down from their positions on the council. Thank you to Susan Myers, Melide Normand and Judith Strzempko for their dedication and years of service.

Below are the numbers of services provided for the core programs:

- ❖ Nutrition - **12,597** congregate meals served to **649** individuals; a **2% increase** in meals and **8% increase** in the number of individuals participating
- ❖ **20,443** home-delivered meals provided for **186** individuals, an **8% increase** in the number of meals and **12% increase** in the number of consumers from last year
- ❖ Transportation - **3,754** trips provided (642 for grocery shopping), an increase of 25%
- ❖ Activities:
  - Recreation - **9,600 units**
  - Senior Travel Club Trips - **578**
  - PVTA ticket sales - **232 units**
  - phone calls to the senior center - **10,017** (a **3% increase** from the previous year)
  - Forms - **50 distributed**
  - Community Education - **609 units** (a **68% increase**)
- ❖ SHINE - (Health Insurance Assistance) - **100 individuals** assisted with insurance plan options
- ❖ AARP Tax Assistance- **220 individuals** benefited from this free volunteer service with income tax preparation
- ❖ Fuel Assistance - a total of **257 total applications** (34 under 60)
- ❖ Health Equipment Loan for all residents - **475 pieces** of equipment were borrowed or returned, a **7% increase** from last year
- ❖ Exercise Program - Individuals attended a program **2,969 times** (a **15% increase** from last year)
- ❖ Senior Net - Provided **251 units** of computer education.
- ❖ Health Screening Services - Provided approximately **739** units of service.

OUTREACH AND ASSISTANCE: Since becoming a certified SHINE Counselor, Angie Wright has assisted 125 individuals on issues with health insurance, including Medicare and Medicaid. She met with 499 people in her office and visited another 76 individuals in their homes. Case management provided 24 seniors with 196 units of service. Other services include: Food Stamp (SNAP) applications (32); Safe-link applications (26); Lifeline applications (12) and referrals to other agencies (96) - almost double from last year. Twenty-eight families have been added to the Brown Bag program, and Farmer's Market Coupons were distributed to 68 elder households. A faithful volunteer made telephone calls to 3,430 residents 60 and over to wish them "Happy Birthday." The Caregivers, Diabetes, Lo-Vision and Bereavement Support Groups all continue to draw new participants and 516 units of service were recorded for these programs. The Peek and Poke rack continues to provide well over 897 free articles of clothing to those who visit and donations of clean and up-to-date items are always appreciated. The "Free Table" continues to be a source for various items and is a very busy place! Generous donors continue to add to the library by sending in current-release hard-cover books. Twenty-five people 90 and over attended the 90+ birthday luncheon and Alice Shepard at

96 was the oldest in attendance and received her own birthday cake. All celebrants turning 90 received special certificates from the State Legislature courtesy of Representative John Scibak. Shopping assistance provided 30 shopping trips. Title III Grants offered Older Americans Act funding through WestMass ElderCare and provided 24 snow plowing trips (low amount of snow), 52 hours of yard work, and 36 personalized trips with companions.



**Front Row Sitting, left to right: Choralites Jan Boczon, Phyllis Hopewell, Carmen Breton; Back Row Standing, left to right: Jean Scott, Marie Tamburro, Dorothy (Dottie) Dupuis, Deb Tamburro, Gerry Durand.**

For the holidays, 29 grocery store gift cards were distributed and 22 electric credits were provided for individuals needing financial assistance. All Saint's Church sponsored a giving tree and 39 individuals received a holiday gift through its generosity. The First Congregational Church cookie sale coordinated by Karen Anderson provided \$878 for the annual program. Its support is greatly appreciated and essential to the success of the holiday gift program.

Talented and generous knitters continue to provide mittens, hats and scarves and lap blankets for various area social service agencies, churches and the food pantry as well as continued donations for premature infants at Bay State Neo-Natal Center.

South Hadley TRIAD developed an Emergency Take and Go bag that was distributed to all home-delivered meals clients as well as residents in South Hadley housing units, Hubert Place and all Brown Bag recipients. In addition, House Numbers and Files of Life are distributed through TRIAD and daily checks are made on individuals who live alone through the "Are You Okay?" program.

During the past year three former Board members passed away: George Charlebois, Paul Dineen and Oscar Bail. We extend our sincere sympathy to their families.

Without the commitment of over 200 active and faithful volunteers the number of services provided at the Senior

Center would not be possible. This year 18,074 volunteer hours were recorded or the equivalent of 10 full-time employees. Thirteen new volunteers were added to the program. The staff takes pleasure in hosting the annual Volunteer Appreciation Event in April. The Friends of the South Hadley Elderly with their independent volunteer program provided \$4,500 to subsidize all of the special events and gifts throughout the year and provide one photocopier for the newsletter and a second copier and maintenance contract for the office. Sincere appreciation is extended for their financial support.

Transition continued when George Perreault announced his plans to retire after working at the Senior Center for twenty years. Richard Dufault was hired as a Home-Delivered Meals Driver. In April of 2012, due to term limits of her employer, Muriel Hunter also had to leave the Council on Aging.

Accomplishments included: survival of extensive and major flooding in the senior center; a successful Craft Fair fundraiser with the Friends of South Hadley Elderly, Inc., Programs with TRIAD/S.A.L.T. on 'Are you Okay?' and 'How to Stay Safe;' new music appreciation class and art class; International Trivia and ethnic lunches; increased and on-going participation in health, nutrition, educational and recreational programs.

Financial support was provided by the Town of South Hadley, the Executive Office of Elder Affairs, WestMass ElderCare, Citizens for Citizens, Friends of the South Hadley Elderly, Inc., South Hadley Senior Travel Club, HIP (Health Information Partners Group), the South Hadley Women's Club and local churches and generous support from local businesses and the community.

The Community Development Block Grant was awarded in late summer of 2011 due to the advocacy of Senator Stan Rosenberg and Representative John Scibak. The CDBG grant will provide funds for asbestos abatement, basement structural reinforcement, an updated air conditioning system and a new roof and drainage system over the entire senior center building. The Senior Center should endure another ten to fifteen years of service while plans are made for what the future needs of the community will be for residents 60 and over.

COA STAFF:

- Director: Joanne K. Trybus
- Assistant Director: Lisa Napiorkowski
- Social Service Coordinator: Angela Wright
- Activity/Volunteer Coordinator: Anne O'Connor
- Senior Clerk: Kathryn Gallivan
- Senior Clerk: Ola Herbert
- Food Service Coordinator: Billy Poe
- Assistant Cook: James Tomlinson
- Hot Meals on Wheels Coordinator: Liz Method
- Hot Meals on Wheels Drivers: George Perreault (until September 2011), Richard Dufault, Nancy Blodgett, Francis Cyr

Custodian: Bob Methot  
 Sub Custodian: Dan Jodoin (and volunteer)  
 Minibus Driver: Richard Carrigan  
 Sub Drivers: Minibus - Al Guyott, Richard Dufault, Roger Duval, Francis Wagner; HMOV - Richard Belanger, Maryanne Fredette, Al Guyott, Sal Canata, Alice Pont, Richard Dufault, Robert Blodgett  
 Sub Cook: Howard Kirkpatrick  
 Citizens for Citizens/Springfield Partners for Community Action sponsored Senior Aide: Muriel Hunter (until April 2011)

Respectfully submitted,

M. Connie Laplante, Chair	Frances Collins
Donna Robideau, Vice-Chair	Elaine Foley
Melide Normand, Secretary	Elizabeth Innocent
Irene Bernstein	Thomas McAuley, Jr.
Doris Bibeau	Susan Myers
	Judith Strzempko

## Cultural Council

### *Local Cultural Council (LCC) Program Grants*

Twenty-three (23) LCC program grants totaling \$6,910 were awarded for cultural programs during the most recent funding cycle. The council received thirty-three (33)



**Black Cat Theater was awarded LCC funding to support the group’s Fall musical, ‘Little Shop of Horrors,’ at South Hadley High School. Following the show, audience members had a chance to pose with Audrey II. ([www.facebook.com/BlackCatTheater](http://www.facebook.com/BlackCatTheater))**

applications prior to the October 15 deadline, with requests totaling more than \$20,000. Two additional applications were submitted after the deadline and ineligible for consideration.

New grant recipients include the South Hadley Falls Neighborhood Association, to support performances at a community ‘Block Party’ at Beachgrounds Park, and the Friends of BATTERY Brook Park for the Summer Concert Series for Children, held on Wednesday mornings in July. In-school programs include Singers United at South Hadley Plains School and an improv theater workshop on bullying at South Hadley High. Mosier School children will enjoy a performance by students from the Pioneer Valley Performing Arts School. A musical program by vocalist Ruth Harcovitz is planned at the Senior Center and a public program on poet Robert Frost will be hosted by Loomis Village. Funds will also support the South Hadley Community Chorus, the South Hadley Children’s Chorus, Black Cat Theater’s fall musical, and the South Hadley Recreation Department’s Summer Concert Series. Grants were also awarded to the Massachusetts Walking Tour, Music on Main, Arcadia Players, Novi Cantori, Roger Tincknell, and Pioneer Valley Jewish Film Festival. Funds were also allocated for Creativity Days, a council-originated project.

The South Hadley Cultural Council will accept applications for the next annual grant cycle beginning in September, with a deadline for proposals of October 15. Information about upcoming programs and the LCC grant process is available at: [mass-culture.org/south-hadley](http://mass-culture.org/south-hadley). Current local guidelines and funding priorities are posted by September 1.

The South Hadley Cultural Council is part of a network of 329 Local Cultural Councils serving all 351 cities and towns in the Commonwealth. The LCC Program is the largest grassroots cultural funding network in the nation, supporting thousands of community-based projects in the arts, sciences and humanities every year. The state legislature provides an annual appropriation to the Massachusetts Cultural Council, a state agency, which then allocates funds to each community.

### *Envisioning the Cultural Landscape of South Hadley*

The Council has held a number of open community meetings to connect with the local cultural community and learn about needs and interests within our town. As part of this effort, the Council decided to plan a Creativity Days event to showcase local arts. The Council will continue to explore opportunities to address issues identified by participants in community meetings. These include a need for arts spaces—and permanent space in particular—for display and exhibit, classes, and performances; arts and economic development opportunities (with the Falls identified as an area of particular interest); and platforms to identify and bring together the town’s creative/community resources.

To address a need expressed for cultural calendar functions, including web-based tools for regional program planning and audience development, the Council continues to recommend utilizing the Massachusetts Pioneer Valley online calendar [www.artspioneervalley.com](http://www.artspioneervalley.com) for regional event planning and listings based on overall functionality and ease of use for individuals and organizations wishing to post information about events. A number of calendar options are outlined at the [South Hadley Arts](#) link on the Cultural Council area of the Town website at: [www.southhadley.org/Pages/SouthHadleyMA\\_Bcomm/cultural](http://www.southhadley.org/Pages/SouthHadleyMA_Bcomm/cultural)

*Master Plan implementation*

Information collected by the Council about community resources was shared with the Master Plan Implementation Committee. These include a list of venues where meetings and cultural activities might be held; annual/recurring events and activities; and a listing of links to local resources, organizations, and places of interest. It is hoped additional details can be added and that the effort will serve as a foundation for an online resource available on the town website.

Respectfully submitted,

Lucia Foley, Chair	Sue Barry, Associate
Bobbie Salthouse, Vice-Chair	Marion Canning
Richard Matteson, Treasurer	Renee Sweeney
Martha Terry, Secretary	Walter Morse

**Dog Officer**

My report to the Selectboard from July 1, 2011 to June 30, 2012 is as follows:

Calls Received	1,235
Dogs found Unrestrained	59
Dogs Claimed	51
Dogs Adopted	7
Dogs euthanized (aggressive)	1
Cat Complaints	65
Other Small Animal Complaints	158

Animal Control is available 24/7 for animal problems. We have an e-mail address under Animal Control on the Town’s web site. Anyone can write a complaint and send it to us.

I wish to thank the following for their help and assistance:

Members of the Police Department  
 VCA South Hadley Animal Clinic/Staff  
 Memorial Drive Animal Clinic/Staff  
 The Homeless Cat Project/Linda Gaunt  
 Town of Granby/Dog Officers

Wagz and Whiskerz/Janice/Staff

A special thanks to Officer Robert Whelihan/ACO who retired this year after many years of service.

Respectfully submitted,

Robert Dufault  
 Animal Control Officer

**Emergency Management**

South Hadley, like most of the rest of Massachusetts, saw a continuation of extreme weather events which tested our ability to respond to and recover from the impact of these events. Although we were spared from the impact of the June 1<sup>st</sup> tornado we did experience a localized microburst on July 27<sup>th</sup> which caused widespread damage to many trees in town. Recovery efforts proceeded quickly and none of our residents were hurt.

Hurricane Irene in late August threatened to be a major storm with the potential for damage from both high winds and torrential rain. Few residents will forget the week-long anticipation of this storm fueled by weather reports and forecasts which preceded this storm as it made its way towards us. However one positive note was that many people became familiar with personal and family emergency preparedness strategies and were able to practice for this weather event. When Irene did finally reach us on Saturday it was a Tropical Storm. It still brought high winds and plenty of rain but very little damage. The major impact was felt along River Road as the Connecticut River rose to flood stage and reached about a dozen houses. The storm did provide some training and preparation which would aid us greatly just two months later; particularly, our decision to open our emergency shelter at the Michael E. Smith Middle School on Mosier Street. While we did not use the shelter at this time, we would shortly.

Our community’s luck in avoiding the worst effects of weather-related events came to an end with the October 29-30 snow storm. This storm was unprecedented in the amount of snow and ice which fell while our trees still had their leaves. The heavy, wet snow accumulated quickly bringing down trees and power lines. The failure of electrical transmission lines into the SHELD sub-station on Saturday night plunged South Hadley into a black-out which lasted until Monday morning. Sunday morning found our community faced with downed trees and power lines, blocked roads, and a lack of electrical power with temperatures predicted to go below freezing. Despite these problems we were able to begin recovery efforts immediately and open our emergency shelter in time to receive those residents who needed a safe and warm place to stay. Shelter equipment was obtained from UMass Amherst and the Red Cross was able to provide food and drinks for our shelter residents. We had an average of 25 people each night of operation and more would drop in

during the day for warm food and drinks and to re-charge cell phones, laptops, and other small electrical appliances. The shelter closed on Thursday as power was restored in more sections of town.

The lessons learned during this storm have shaped our preparedness efforts in several ways. First, the Emergency Management Department and the Board of Health have put more emphasis on emergency shelter operations for our local Medical Reserve Corps volunteers. Secondly we received an Emergency Management Preparedness Grant in May 2012 which is being used to obtain equipment and supplies to equip and operate an emergency shelter quickly without the need to borrow equipment from other sources. Finally we are looking at the way we communicate with our first responders, local government, and our residents to determine how we can improve the process under all conditions.

Respectfully Submitted,

Forrest D. Price Jr.  
Emergency Management Director

## Forestry Committee

The Committee held two meetings in calendar year 2012. The first was June 12, 2012 with only two committee members walking the park and the second was October 16, 2012. Judd Forest Reservation is in good condition. The area is kept clean of broken glass and trash. All bounds are in good condition. The gate on Old Amherst Road is kept locked, by and large eliminating drinking parties with their broken glass. The signs that were placed in the park are still in place and in good condition. It appears the illegal dumping of trash reported the previous year has ceased.

The Reservation is used by the Boy Scouts for camping, hiking, and nature study. The University of Massachusetts Salamander Study is ongoing. There is only one study pond within the Reservation. I have not been in contact with the university in a year but the area is still marked.

The Boy Scouts have camped in the area of the old stone structure in November 2012 and March 2013 and have removed only two bags of trash each time. Many hikers and some mountain bikers were observed using the park during these times. It is nice to see the park being utilized and kept clean. People seem to be respecting the area.

The committee is working on a park usage form to be submitted to the Town of South Hadley for approval in 2013. I was working with the previous ranger (Peter Michaels) until he was promoted. A draft was previously submitted and changes need to be made. The park is currently being used by hikers, hunters, mountain bikers and the scouts with no apparent problems. There was some evidence of A.T.V usage but it seems minor and not common. The new signs installed in the road parking area

are very helpful. A few people have made positive comments on these signs.

Respectfully submitted,

Steven P. Roberts  
Forestry Committee Chairman

## Gaylord Memorial Library

[www.GaylordLibrary.org](http://www.GaylordLibrary.org)

*If this nation is to be wise as well as strong, if we are to achieve our destiny, then we need more new ideas from more wise men reading more good books in more public libraries.*

*John F. Kennedy*

In the 21<sup>st</sup> Century, libraries have had to re-examine their purpose and focus limited resources on what is most vital to their patrons. In response to changing technology, libraries have added ebook and ebook reader lending programs, Facebook and Twitter accounts, and faster internet access. Along with its changing roles, however, the library still provides residents with books, periodicals, media, leisure and recreational materials, a variety of stimulating programs, a quiet place to read, to connect with others, to serve the community and vital support for our children's education.

“Gaylord Library means a place to share books, wisdom, and fun stories.”  
~ Tori D.

### What's New at Gaylord Library

Library patrons can now access their library accounts 24/7 through Gaylord Library's online catalog and circulation system. Holds for new books and renewals can now be placed from the comfort of your home, though our friendly volunteers and staff are still happy to help you with this over the phone or in the Library.

Where would we be without history? Preserving the Town's past and making historical records accessible is an ongoing project. This year we preserved and indexed the contents of a crumbling scrapbook of articles on South Hadley from 1903-1951, and added several new historical blog articles to our website. We take pride in fulfilling requests for information from people all over the country who are unable to travel to South Hadley to access our local history and genealogical collections.

A new laptop computer was purchased for the use of the Library Director, and new backup systems and networking were put in place by Mount Holyoke College and University of Massachusetts students to improve our security and functionality. Two important committees were established this year, drawing from Boards of Trustees from Gaylord Library, South Hadley Public Library, and interested community members: The Joint Library

Integration Committee and the Gaylord Library Development Committee. The Boards of Gaylord Library and South Hadley Public Library, as recommended by the Comprehensive Strategic Plan, also met together in March 2012 to facilitate cooperation and future planning for library services in South Hadley.

At South Hadley’s annual Town Meeting, the community made a sweeping gesture of support by voting overwhelmingly to increase Gaylord Memorial Library’s appropriation to \$31,753 for FY ’13. The Trustees are deeply appreciative of those many Town Meeting members who voiced their approval for this vital funding and acknowledged the valued role that Gaylord Library, a central gathering place for booklovers with a historic legacy, plays in our Town.

New in the Youth Department is the Awesome Adventures story and craft program, held monthly on Saturdays for the convenience of working families. We also established a new Junior Volunteer program for teens and pre-teens who wish to give back to their community by volunteering at the Library.

**Community Engagement**

Community partnerships strengthen our Town, expand resources, and build relationships. This year Gaylord Memorial Library partnered with Mount Holyoke College, South Hadley Public Library, The South Hadley Youth Commission, South Hadley Historical Society, Neighbors Helping Neighbors Food Pantry, South Hadley Chamber of Commerce, and the Firehouse Museum for a wide range of projects.

South Hadley Reads, for the 12<sup>th</sup> year in a row, provided a Town-wide shared reading experience featuring the book “In the Shadow of the Dam: The Aftermath of the Mill River Flood of 1874” by Elizabeth Sharpe. Programs included a Reader’s Theater with the author, a tour of Wistariahurst Museum, Karl Meyer’s talk on the Connecticut River, Eric Weber’s slides of the disaster, book discussions, and younger readers made their own clay dams and heard tales from rivers of long ago. We thank South Hadley Public Library’s Desiree Smelcer for her enthusiasm for this shared project.

**Volunteers**

“Gaylord is a lovely community to work within. I have made friendships and connections with many of the volunteers, and look forward to seeing them week after week.” Luka M.

Volunteers play a key role in the success of Gaylord Library, this past year donating 1,392 hours of service including serving on boards and committees, providing technological expertise, sharing talents and knowledge, reading to children, beautifying our building and grounds, delivering materials to home bound readers, and much more.

We would like to thank the following volunteer speakers who so generously provided programs for adults, families, and children:

- ❖ Jeremy Milligan - Classical Guitarist
- ❖ Musing Through Life - author Martha Johnson
- ❖ Lori Szepelek – Angel Reader
- ❖ Communicating with Heart - Karen Fogliatti
- ❖ Voices From Inside – poetry from formerly incarcerated women
- ❖ Homeschool Creative Club - Karen Willard
- ❖ Adult and Child Knit Together – Gaylord Knitting Group
- ❖ Mondo Americana
- ❖ Drum Your Dreams - Craig Harris

**Gaylord Friends**

Many of the Library’s accomplishments were achieved through the help of the Gaylord Friends group. Two talented Co-Chairs, Janet Sadler and Susan Canedy, have planned to continue successful programming and add to the social and fundraising offerings in the year ahead. The Friends’ energy and enthusiasm brought new visitors and old to the Library for our monthly Wine Down events, annual Wine, Cheese and Chocolate Fundraiser, and Used Book Sale. This year, our winetasting included not only our Annual Big Basket Raffle, but a silent and a live auction, and raised over \$5,000 in profit. Thanks go to our lively emcee, Rep. John Scibak, and to the many corporate sponsors and individuals who made this event possible.

**Gaylord Knitting Group Expands Role**

Libraries often host craft groups where people may meet to share a love of their hobby and improve their skills. The Gaylord Knitting Group has also taken on a mission – to raise additional funds for the Library through a sale of knitted, crocheted, and other hand-crafted items. Over \$2,000 was raised from the Holiday Sale and from a donation of hand-made quilts from the estate of beloved volunteer, Lorraine Benoit.

**For Children and Families**

The Youth Department at Gaylord Library is as vibrant as ever! "Family Frolic Storytime" is held each Friday, and the Children’s room is jam packed with children and parents, including students from Gorse Child Study Center and local day care centers. The Summer Reading Program for 2012, "Dream Big @ Your Library" had a record registration of 62 young people, and kicked off with “Drum Your Dreams”, an interactive music program. We look forward to expanding our Youth Services programs to meet our patron’s requests in 2013 as well.

Gaylord Memorial Library  
Facts and Figures

Items in Collection	13,579
Cardholders	1,598
Items checked out	18,213

Reference Questions asked	900
Programs for all ages	193
Program attendees	3,067

We invite you to visit Gaylord Library to see what we have to offer – to attend a program, use a public computer, try out a Kindle, share a hobby, volunteer at our circulation desk, attend a story program or borrow a Learning Backpack for your child. There is something for everyone at Gaylord Library, and thanks go to the Town of South Hadley, South Hadley Public Library, South Hadley Chamber of Commerce, Mount Holyoke College, area businesses and generous individual contributors, our talented and devoted volunteers, and our library patrons of all ages, all of whom play a role in keeping Gaylord Library relevant and important in our community.

Respectfully submitted,

Christine Quigley, Director  
Mary Anne Lak Senecal, Youth Services Librarian

Board of Trustees:

Charles Viens, President	Joseph Marois
Jeffrey Barna	Joyce Roberts
Barbara Erwin	Bernice Strong
Nancy Kundl	David White

## Golf Commission

The golf industry as a whole has seen difficult times nationwide over the past year and FY2012 was a very difficult year for the Ledges Golf Club in particular. Some decisions were made that had a dramatic effect on the performance of the course. General Manager Mike Paquette was instructed not to collect Annual Pass Memberships during the winter months by Town Administrator Paul Beecher due to the fact the Town was not sure if the course would continue to operate and as a result Annual Pass Memberships dropped over 30%. Rounds continued to decrease and the course finished just short of 25,000 rounds for the season which represents a decline of 4%. As a result the total revenue fell short of projections and finished at just over \$713,000 which was a decline of 2% from prior year.

Mike Fontaine, Golf Course Superintendent with International Golf Maintenance (IGM) has done a very good job keeping the course in great condition. The Ledges is and has been considered one of the best conditioned golf courses in Massachusetts for several years. Mike and his staff have been able to produce top playing conditions while facing the challenges of weather, poor drainage and an irrigation system that is in constant need of repair.

In June 2011 the Selectboard appointed the Ledges Ad Hoc Review Committee which consisted of the members of the Golf Commission, two members from the

Selectboard and two members from the Appropriations Committee. The charge of the Committee was to request and review proposals from consultants regarding the direction of the golf course and to make a recommendation back to the Selectboard. In September 2011, the Town decided to hire the National Golf Foundation (NGF) to study the golf course operations and to provide a report to the Town on how to improve the performance of the course moving forward. The NGF's recommendation was to consider the option of outside management to oversee the three facets of the course which would include maintenance, golf operations and food and beverage. After reviewing the report that was submitted in December the Ad Hoc Review Committee recommended to the Selectboard to continue into the 2012 season under the same management model. The Selectboard renewed the maintenance contract with IGM for the 2012 season, went out to bid for a new food & beverage vendor and began a search for a General Manager for the course.

An Invitation for Bid (IFB) was sent out in January 2012 for the Food & Beverage service and we received four bids. The highest, most qualified bid was submitted by Frigo's of Springfield, Massachusetts and they were awarded a one year contract for the 2012 golf season with two additional one-year renewals. They have been doing a good job and the food & beverage service has improved.

On the golf operations side, a National search was conducted through the PGA of America and over 40 applicants were considered for the General Manager position. In March, Doug Juhasz was hired as the new General Manager. Doug has previously worked for Billy Casper Golf Management which is the third largest management company in the country and since taking over the position in March of 2012, the course has performed very well with an increase in both rounds and revenue. Rounds have increased 10% and total revenue has increased 13% compared to the last three months of FY11. With this positive trend we are optimistic that the course will have a more successful outlook moving forward.

Respectfully submitted,

Doug Juhasz, Ledges General Manager

Municipal Golf Commission:

Stanley Czerwiec	Dale Gurek
William Foley	David E. Levy
Bruce Forcier	Mark Zraunig

## Human Resources Department

The Human Resources department is an essential part of the town and provides support and guidance to department heads/appointing authorities and employees. The Department deals with a wide variety of issues relative to the quality of life in the workplace and seeks to improve the effectiveness of town services by recruiting the best employees.

The Department handled over twenty-five personnel transactions relating to a myriad of positions. This includes retirements, resignations, promotions, reclassifications, transfers, vacancy postings and advertisements, interviewing, selection, and orientation of new employees.

The Assistant Town Administrator acts as the professional advisor to the Personnel Board.

Respectfully submitted,

Jennifer L. Wolowicz  
Assistant Town Administrator

## **Information Technology (IT) Department**

The Information Technology department exists to support the Town's technology needs and to establish a direction for the future. It is crucial for the Town to invest in and keep current with technology. In fiscal year 2012, projects included determining requirements and developing specifications for two major IT initiatives. The first is for a major infrastructure upgrade at Town Hall. The central item in this upgrade is 'Server Virtualization,' which consists of software and hardware which run many *virtual* servers on two physical servers. Requirements were gathered and an initial design was developed. This is the state of the art in server technology and will set us up for the foreseeable future. The other initiative is called 'Tyler Content Manager'. This is a document management system which stores and organizes documents online. It puts the town a step closer to paperless operation. It will be integrated with our Municipal Information System (MUNIS).

The IT department brought these two projects to the Capital Planning Committee and to Town Meeting. We would like to thank the Town for supporting these endeavors. Both will be very cost effective in the long run.

We continue to provide technical support for all Town Departments and to look for ways to streamline processes.

The Town's website continues to serve as a resource to residents and a clearing house for information on local news and events. We strive to offer more and more services to the residents of the Town. We have seen a steady increase in people utilizing such services as online bill paying and downloading of forms. Through our website, we are committed to continued and improved customer service as well as government transparency.

In the future, the IT department will be seeking support from the Town for many technology initiatives that will help us into the future in a cost effective and efficient way, always with an eye on customer service to the residents of South Hadley.

Respectfully submitted,

Daniel J. Evans  
Information Technology Director

## **Intervenor Status Committee**

The Intervenor Status Committee (ISC) was formed by the Board of Selectmen in 1995 to advise the Town on the relicensing of the hydroelectric facilities at the Holyoke Dam. The Federal Energy Regulatory Commission (FERC) issued a new license to the Holyoke Water Power Company (HWP) for the Project in August 1999. Subsequent to issuance of the license, the dam and the license were transferred in 2001 from HWP to Holyoke Gas & Electric (HG&E). As a result of the efforts by the ISC and other Town officials, the license included certain conditions binding on the license holder which affect the Town regarding Channel Marking, the Texon Building redevelopment, creation of a riverfront park, Cove Island, and erosion control.

Development of the Comprehensive Recreation & Land Management Plan (CRLMP) in consultation with numerous parties including the Town of South Hadley was a key condition imposed on the license holder by FERC. Intended to address the dam's impacts on the impoundment area, this plan interconnects many of the other conditions and issues involved with relicensing of the Holyoke Dam.

The past year saw the ISC continue efforts toward implementation of the license, CRLMP, and related project plans. ISC members work towards facilitating cooperation among the participating agencies to expedite projects. In this vein, the ISC functions more in the capacity as a mechanism for coordinating the various departments and agencies of the Town that have jurisdiction over specific aspects of the licensee's activities.

During the sixteenth year of its functioning, the ISC concentrated on efforts to work with Holyoke Gas & Electric to implement projects required by the CRLMP and the license. Three principal aspects of the CRLMP and license conditions occupied the ISC this year: resolution of the Texon building, development of a system of parks stretching from the Gatehouse above the dam to the 116 Bridge and management of the impoundment area in the vicinity of the Bachelor Brook/Stony Brook Resource Conservation Area.

- Development of the Lower Riverside Park project was continued by HG&E. While the park was near completion, vandalism and lack of adequate vegetative growth kept the park from being completed. Working with the Conservation Commission and Massachusetts Department of Environmental Protection, HG&E undertook improvements to address the impact of the vandalism and to complete the environmental requirements.

- As the efforts to revitalize the Texon building faded with the dampened economic conditions, HG&E pursued permits for demolition of the Texon building. The ISC members spent considerable time and held one meeting and conducted several site visits in efforts to work with HG&E to reach an acceptable plan for reuse of the property upon completion of the Texon building demolition. As the year ended, in spite of working with the Corps of Engineers and other parties, the ISC and HG&E remained at an impasse as to how the new Texon park should address the Historic South Hadley Canal. All parties are awaiting the Corps of Engineers to decide on the required elements of the mitigation plan.
- Work began on the Upper Gatehouse Park which is required under a 2001 mitigation plan for demolition of the former boiler room. The Massachusetts Department of Environmental Protection developed an agreement with the HG&E as to the required work activities for this park.

The Members of ISC, Selectboard members, and the Town Administrator continue to participate in meetings regarding the license requirements including development and implementation of plans for the riverfront park. While efforts have been undertaken to expedite the various approvals required for the riverfront parks to be developed, the participants have worked steadily to ensure that the parks will be assets for the community.

Respectfully submitted,

John Scibak  
 Ted Belsky  
 Richard Harris  
 Paul Beecher

Marilyn Ishler  
 Janice Stone  
 Jim Reidy

## **Master Plan Implementation Committee**

The Master Plan Implementation Committee (M.P.I.C.) met in 2012 with most of the Committees, Commissions, Boards and Department Heads that had recommendations assigned to them under the Master Plan. Overall, most are addressing at least some of the recommendations. M.P.I.C. found, however, that staff time is often drawn away from the Master Plan, usually due to insufficient staff and the need to work on other priorities. This is particularly true for the Conservation Commission and Selectboard. The M.P.I.C. is appreciative of all that was accomplished.

### The Core Initiatives of the Master Plan are:

Revitalizing South Hadley Falls – The Planning Board’s work is vital to this effort and the Community and Economic development Commission (C.E.D.C.) is playing a major role in economic development. During the year, solid grass root efforts were initiated, including the Rise of

the Falls Facilitation Group (R.O.F.F.G.) and the South Hadley Falls Neighborhood Association. Both groups have become involved in the revitalization work. Progress on the new Library continues to help make the Falls a destination area.

Investing in the Route 116/Route 33 Commercial Focus Area - Encouraging this area as a mixed-use center remains a Master Plan priority. The C.E.D.C. is discussing this, but by the end of 2012 had proposed no specific initiatives.

Connecting South Hadley’s Centers – The Planning Board has begun this process through the rewriting of the Zoning By-law. This initiative is on the radar for other groups, including the C.E.D.C., the Selectboard, Department of Public Works (DPW) and R.O.F.F.G.

Secure Open Space in the Range, River and Rural Areas – the Open Space Committee is starting to address this and plans to present some concrete steps in 2013.

Updating the Regulatory Infrastructure to Support the Community’s Desired Outcomes – This is in progress under the Zoning By-law revision.

### Specific Committee Work in 2012

Board of Health – Almost all of its recommended actions under the Master Plan have been met. The mapping of the town’s septic tank systems is still pending and some attempts are being made by MPIC to provide the Director with some outside assistance. The initial recommendation regarding monitoring of the landfill has changed to a need for specific action due to the filing of an application to expand the landfill by the firm that operates the landfill. The Board is required to study the potential public health impact and submit its recommendation.

Capital Planning – This committee held meetings with various departments during the year and made recommendations to Town Meeting concerning DPW vehicles, the Siemens project, Plains School and the library.

Community and Economic Development (C.E.D.C.) - The group’s work is arduous and slow going. The committee meets regularly and some of their goals have been met. They are in the planning stage of creating a detailed map of redevelopment sites, which will include the potential opportunities and constraints affecting each one. C.D.E.C. has determined what could be done with various vacant town-owned parcels and made recommendations to the Selectboard. The possibility of establishing an Economic Development Authority is under consideration.

Conservation Commission - While meeting regularly, the group has been diverted from the tasks of the Master Plan and staff time taken up with the need to meet other responsibilities. As a result, no specific Master Plan goals

have been met. However, they currently plan to address the priority goal of documenting and mapping the ownership status of land along the River.

Cultural Council - During 2012, they were heavily involved in their grantmaking process, working on an Arts Directory project and, in addition, they held an Arts Day. They are looking at other avenues to promote the arts in South Hadley. In 2013 they will be encouraged to focus on specific Master Plan recommendations.

Department of Public Works - DPW staff are working diligently on a number of projects, including a number of Master Plan recommendations. They have achieved the Department's immediate Master Plan recommendations, though others are ongoing.

Historical Commission - Members have made progress towards the Master Plan goals and have assembled significant information about town history. They are taking steps needed to establish an historic district in the Falls. Commission membership is now complete.

Ledges Golf Course - Based upon a good year in 2012, with improved revenue, a recommendation was made to continue another year with same management to assess results over a longer period. A Request for Proposal for a one-year maintenance contract, with 9 option years was proposed and approved by the Selectboard. Additional uses of the clubhouse and course will continue to be explored to increase revenue.

Open Space Committee - The Committee crafted a new Open Space and Recreation Plan in order to qualify for state reimbursement programs for land acquisitions and protection of open space as well as recreational facility development. During the year, they conducted a public survey and held a forum to get input from residents regarding present day open space and recreational needs. This will enable them to make more progress towards the goals outlined in the Master Plan.

Planning Board - Much progress has been seen in 2012, in updating of the Zoning By-law, completion of a study on sustainability, and preparation of design standards for the town. This work is essential to many Master Plan recommendations, not only for the Planning Board but for a number of other initiatives that are the responsibility of other groups. In addition, the Director continues to provide knowledge and assistance to a number of other town bodies working on Master Plan initiatives.

Public Library - Library staff and trustees continue to progress on both the facility and financial aspects for building and funding the new Library.

Recreation Commission - is looking at BATTERY Brook Park, potentially with an Urban Self-Help grant and part of that would include a fitness/hiking trail in the wooded

area. The Commission questions the relevance of other Master Plan recommendations to their work.

Selectboard - acted on some Master Plan recommendations, including resolving the issue of the Texon property and hiring a tree warden. They brought in consultants to look at town-wide facilities management and have initiated discussions with the Pioneer Valley Transit Agency (PVTA) regarding a bus system more responsive to residents' needs. Addressing other recommendations is likely to take place once a Town Administrator is hired.

School Department - Due to the change in superintendent in 2012, a number of initiatives took priority over specific Master Plan goals. Our new superintendent looks very positively at those goals and hopes to see some come to fruition in the coming year.

Sustainability Committee - The committee became very active in 2012 and has been working on educating themselves about the specific ways in which sustainability can benefit the town. They have met with Mt. Holyoke College, Pioneer Valley Planning Commission, PVTA, SHELD, DPW, Planning Board, and various residents as they move forward.

The Agricultural Commission, Fair Housing/Housing Trust, SHELD and the Zoning Board of Appeals either have not met in 2012, or M.P.I.C. has not been able to meet with them, sometimes due a change in personnel.

Master Plan Implementation Committee - Besides meeting with various boards, committees and department heads to oversee Master Plan progress and status, committee members spent time deciding the best ways to proceed. One of the challenges is to find ways in which we can effectively measure the impact of the Master Plan on the town's livability and quality of life. The Committee is considering a survey of residents to find out what residents think are the characteristics that determine quality of life in South Hadley, and to see where the town currently ranks in relation to the desired qualities. This will provide base line data against which to measure the town's progress.

### General recommendations

Some boards and commissions are working towards only a few of the goals described in the Master Plan. In some cases this is clearly due to a lack of people to do the work (both staff and volunteers), while in other cases we haven't been able to identify the barriers. It would be useful for the new Town Administrator to assess the situation.

In regard to additional support, there appears to be no shortage of potential volunteers. However, someone needs to be clearly responsible for identifying specific tasks and serving as liaison between the board or commission desiring assistance and the potential volunteers. Mount Holyoke College also has a number of programs through

which students, and student/faculty teams, can assist with town projects.

MPIC members are appreciative of the efforts and progress in achievement of Master Plan goals. It is hoped that utilizing volunteer assistance, the recently approved funding for economic development consultation and the support of Master Plan goals by the Town Administrator will see accelerated progress in 2013 and beyond.

## **Old Firehouse Museum**

2012 was a very busy year for the Old Firehouse Museum. The age of the building presents some challenges for the South Hadley Historical Society in their efforts to preserve the historical collection of the town of South Hadley. The Trustees continue to monitor the building to insure that its structure and systems are in working order. A minor plumbing leak was repaired in the spring of 2012, and Mr. Phil LaRoche repaired cracks in the Canal Room outer wall. The Trustees appreciate the cooperation of the DPW in removing a large tree that was storm-damaged and would have caused damage to the building if it had fallen. We are also grateful to Mr. Bob Blaney for his availability to respond with the SHPD when alarms have been triggered. The Trustees will continue to be vigilant to help ensure that this historic building will be protected.

Respectfully Submitted,

Diane M. LaRoche, Chair  
Trustees of the Old Firehouse Museum

## **Open Space Committee**

FY 2012 marked the completion of the Open Space Committee's first full year of operation. It was a busy year as the members focused their efforts on completing the update of the Town's Open Space and Recreation Plan. The Committee understands that an update or new plan is necessary in order to qualify for state reimbursement programs for land acquisitions and protection of important open space as well as recreational facility development.

During the year, the committee conducted several surveys and a public forum to collect information and perceptions as to community recreation needs and ideas. Some of the surveys were conducted with paper survey distributions and manual tabulations while other surveys were conducted via the internet with digital tabulation methods. Using data from the surveys and research in other data bases, the committee rewrote and updated various sections of the 2007 plan but also undertook to incorporate new ideas which were derived from the Master Plan, the May 2012 Sustainable Design Assessment Team visit, the Open Space and Recreation surveys, and residents' input at the public forum held in January 2012.

As the year was closing, the committee focused on completion of the plan update so that the Town would be eligible to apply for a parks grant to revitalize Buttery Brook Park similar to the effort undertaken nearly five years ago at Beachgrounds Park. The committee worked with various town departments and boards to review and shape the plan update before submitting the update to the Selectboard for a public hearing held in late June 2012. At the end of June, the final details of the update were being completed for submittal to the state for review and approval.

While developing the update of the Open Space and Recreation plan, the committee also reviewed the implementation matrix from the Master Plan as it relates to open space and recreation planning. Through this effort and the process of developing the update, the committee identified the need for and began planning for a series of public forums to better inform the community about the range of recreation and open space opportunities in the area. The committee also began exploring how to better use the Town's website to disseminate information on the diverse recreation and open space facilities and areas available for residents.

The committee would like to express its appreciation to the various persons who assisted in developing the Open Space and Recreation Plan update by attending the public forum and completing the surveys, but also to various Town officials for their assistance in this effort including Conservation Commission Administrator Janice Stone, DPW Superintendent Jim Reidy and Recreation Director Andy Rogers.

Sincerely,

Nicole M. Sanford, Chair  
Dawn Archambault  
Roger Beer

Richard Harris  
Ronald A. Michalski  
Dennis Swartwout

## **Personnel Board**

The Personnel Board continued its work with the Selectboard, the Personnel/Chief Procurement Officer, and the Interim Town Administrator on non-union related personnel matters during fiscal year 2011-2012.

The Personnel Board began the fiscal year with a vacancy, after the resignation of one of its full members. Therefore, at the start of the fiscal year, there were four full members and an associate member. In September 2011, the vacancy of the full member was filled by the associate member, resulting in the five-member board of today. Currently, there is no associate member.

During the fiscal year, the Personnel Board participated in the selection process for the consultant hired to complete the salary study for the town. In addition, the Personnel Board was called upon to classify three positions.

The Personnel Board remains committed to helping the Town with the various human resources related functions for which it is responsible.

Respectfully submitted,

Jenna Rahilly, Chair  
Alison O'Donald, Vice Chair  
Kris J. Gagne, Clerk

Ann Eaton  
Michael J. Kennedy

## Planning Board

The Planning Board is pleased to submit its 75<sup>th</sup> Annual Report to the citizens of South Hadley.

The Planning Board consists of five unpaid, elected members who serve staggered five (5) year terms and one unpaid, appointed Associate Member who serves a three (3) year term. The Board's Mission is to assist the community in efforts to achieve balanced growth, quality development, and preservation of community assets through effective development regulation, assistance in obtaining funding resources for community projects and long-term planning. Direct staff support in carrying out this mission is provided by Town Planner Richard Harris and Senior Clerk Doris Leclair with additional assistance and advice provided by DPW Superintendent Jim Reidy, Town Engineer Dan Murphy, Conservation Commission Administrator Janice Stone, the Building Commissioner, other Town Departments, Boards, and Commissions, and the Fire Districts and their Water Departments.

The Board wishes to recognize the service of Jeremy King who stepped down from the Board during this past year. In a joint meeting, the Selectboard and Planning Board appointed Ashley Blais to fill the vacancy of Associate Member.

Maintaining and administering the Town's Zoning By-Laws and Subdivision Regulations is a major responsibility of the Board. The Board makes recommendations to Town Meeting on proposed amendments to the Zoning By-Law and Zoning Map.

Public hearings are conducted by the Board on applications for Special Permits, Site Plan Reviews, subdivision proposals and Zoning By-Law and Subdivision Regulation amendments. In carrying out its responsibilities the Board coordinates and works closely with other Town boards and departments in review of applications for land use and development. This process ensures that a proposed development is consistent with Town regulations and that each developer's performance fulfills the terms agreed upon.

During the past year, the Planning Board has focused primarily on taking efforts to implement the regulatory changes and other initiatives recommended in the Master Plan. In this regard, the Board has worked on a major Zoning Bylaw revision project and engaged with UMass to

undertake a Design Assessment which will be the basis for a Design Review Bylaw proposal in the near future. Additionally, the Board supported and provided resources for efforts to plan for revitalization of the South Hadley Falls area, updating of the Open Space Plan, and energy efficiency projects for Town buildings.

**Zoning Bylaw Revision Project.** With an appropriation from Town Meeting, the Planning Board hired the firm Joel Russell & Associates to advise the Board on making various strategic amendments to the Zoning Bylaw. As part of this task, the Board conducted several public forums during FY 2012 to solicit public input on the issues and proposals to be incorporated into the proposed amendments. The Board also held several special meetings focused on the Zoning Bylaw revisions. The proposed revisions to the Zoning Bylaw are anticipated to be submitted to Town Meeting for consideration during FY 2013. Among the aspects of the Zoning Bylaw being considered for revision are: flexible development, multifamily development, requirements for Special Permits and Site Plan Review, home occupations, parking standards, affordable housing, and South Hadley Falls requirements/restrictions.

**Design Assessment.** Using a portion of the appropriation from Town Meeting, the Planning Board contracted with UMass-Amherst to undertake a design assessment of the major corridors and areas which may be included in a proposed Design Review Bylaw. Among the outcomes of this assessment are anticipated to be standards and guidelines which a Design Review Board could use in carrying out their functions.

**Development Management Activities.** While work focused on implementation of the Master Plan, the Planning Board continued its development management activities including considering some amendments to the Zoning Bylaw. One such amendment which was initiated based on requests from residents was to allow for keeping of chickens in the Residence A-1 zoning district. The Planning Board held a public hearing on this amendment and submitted the matter for Town Meeting consideration at a Special Town Meeting in Fall 2012. The amendment was approved by Town Meeting. The Board also held a public hearing on a proposal to change the zoning on a parcel of land on East Street.

Even though the economy has slowed and development is less active, development management activities continued to play a dominant role in the Board's functions. The Town Planner continued to play an active role in the Development Review Team established by the Town Administrator. This Team, which consists of various Town departments and representatives of SHELD, the Fire Chiefs, and the Water Superintendents, meets bi-monthly (sometimes monthly) to review proposed developments and issues associated with ongoing developments. The Town Planner also continued to play an active role in the Community and Economic Development Commission

activities to encourage business retention, expansion, and location in South Hadley where it is appropriate based on the Master Plan and local regulations including the Zoning Bylaw.

The Planning Board conducted public hearings, and made decisions, regarding several Special Permit requests including: requests for a Professional Business on Memorial Drive, a proposed 31-unit condominium development on Ferry Street (Rivercrest Condominiums), solar panel installations at the South Hadley landfill, and a two-family structure on Wood Avenue. While the Rivercrest Condominiums request was denied, the other Special Permit applications were approved with conditions. Additionally, the Board granted requests to alter Special Permit decisions regarding cellular antennae locations and several residential developments previously approved. Public hearings and departmental reviews were initiated regarding a proposed 130-foot cellular tower on Newton Street.

Requests to waive Site Plan Review were granted to allow expansion of several facilities including Gerry’s Music and the Teddy Bear Pools. Following public hearings, the Board granted Site Plan Review approval for the development of a milk processing facility at McCray’s Farm on Alvord Street. An illuminated sign permit was granted for EInk. A request to modify the Cumberland Farms site plan review decision to allow longer hours of operation was denied following public hearings.

A public hearing was held on a proposed 4-lot subdivision (Chatham Estates) to be located off Woodbridge Street. The definitive plan was subsequently approved.

During the past year, fees totaling \$6,130.67 were collected by the Planning Department for applications, inspections, reviews, and copies. Overall, this total reflected a 14% increase from the previous year. The revenues reflected a continued resurgence in development interest and activity. The Special Permit fees and subdivision fees accounted for 60% of the total fees and were largely derived from two development proposals. Similarly, the Notification of abutters fees accounted for a fifth of the total fees and was also largely, but not exclusively, resulting from the same applications. A breakdown of the fees for FY 2012 is provided below:

Approval Not Required (ANR) Plans	\$ 875.00
Preliminary/Definitive/Form H Subdivisions	2,300.00
Special Permits/Waivers	1,664.22
Site/Exempt/Sign Plan Reviews/Waivers	75.00
Earth Removal	0
Notification of Abutters	1212.42
Inspection Fees	0.00
Miscellaneous Fees	4.00
<b>TOTAL</b>	<b>\$6,130.67</b>

Working with other boards is also a major function of the Planning Board. The Town Planner has continued working with the Assessor and Technology personnel to improve

the web-based Mapping Program and to have the maintenance of the Assessor’s Maps and the digital base map carried out by one vendor. Additionally, the Town Planner has worked continuously with the Acting Town Administrator, School Business Administrator, and other Town departments on a variety of projects.

In closing, the Planning Board would like to express its gratitude to the other Boards and Committees in Town for their cooperation and assistance.

Respectfully Submitted,

Joan Rosner, Chair	Melissa O’Brien, Member
Jeff Squire, Vice-Chair	Ashley Blais, Assoc. Member
Mark Cavanaugh, Clerk	Richard Harris, Town Planner
Helen Fantini, Member	Doris LeClair, Senior Clerk

## Police Department

Police Officers upgraded several pieces of equipment over the past year. The most controversial was the addition of the Electronic Control Device (Taser) to the officers’ duty belt. Studies have shown the availability of an ECD significantly reduces injuries to officers and suspects. There have been three (3) deployments over the past year. All involved combative males, one of whom was slashing at officers with a knife. A combination of federal and state grants provided funding to purchase new bullet proof vests. Officers were given the option of an “external carrier” that allows them to transfer some equipment (and weight) off of their duty belt into the pouches of the vest which is worn outside their uniform shirt. Smith & Wesson administrator and Town resident John Kelly facilitated the swapping of our seven-year old firearms for new M&P 45-caliber pistols and patrol rifles.

The State 911 Department, through legislation, has mandated that every dispatch center be certified in Emergency Medical Dispatch if they dispatch Emergency Medical Services. Dispatching ambulances for Fire Districts 1 & 2 required all 911 dispatchers as well as all police officers to attend a 24-hour training segment detailing the procedures and required information for providing pre-arrival medical assistance to callers.

The State 911 Department awarded a total of \$53,607.00 to the Department for training and support of the Town dispatch operation.

South Hadley was one of fifteen (15) Massachusetts police departments awarded a grant by the Executive Office of Public Safety and Security for support of the Underage Alcohol Enforcement Program. The \$3,962.98 grant will fund compliance checks on alcohol establishments and surveillance/party patrols to monitor purchases of alcohol and known party locations.

The Department congratulates and extends best wishes to Sergeant David Simard upon his retirement after serving

the Town since 1979. He was the stalwart of the night shift, and his knowledge and experience will be missed.

The Department welcomes Patrick Burke who graduated from the Municipal Police Training Academy in December and is presently assigned to a split 3-11pm and 11-7am shift.

Congratulations to Sergeant David Gagne on his promotion this past May. Sgt. Gagne currently processes all firearm permits in addition to his duties as one of our firearm training officers and patrol supervisory responsibilities.

On behalf of the South Hadley Police Department I extend thanks to the volunteers of the Special Police force, led by Robert Whelihan, Sr. Not only did they provide welcome assistance at the July Fireworks and Memorial Day Parade; their weekly cruiser patrols insure Town property is secure and protected. Sincere thanks to the residents, town officials, and town employees who have given their support and assistance to me and officers of the Department throughout the year.

Activity Report	2008	2009	2010	2011
Calls Received	17,652	15,618	16,902	20,294
Arrests (Total)	234	164	279	371
Arrests (OUI)	30	16	27	49
Motor Vehicle Crashes	311	303	325	307
MV Violations	1,190	978	1,480	1,560
Motor Vehicle Theft	15	22	12	10
Incident Reports	987	1,030	1,199	1,300
Disturbance Reports	421	420	494	549
Domestic Violence	70	60	58	25
Fraud	41	41	44	32
Larcenies	171	266	239	283
B&E Dwelling/Storage	110	130	87	134
Malicious Damage	229	166	193	200
Assaults	92	118	160	161

Respectfully Submitted

David LaBrie, Chief of Police

## DPW Administration and Engineering

The South Hadley Department of Public Works is responsible for the following infrastructure:

- Approximately 95 Miles of Road (Plowing, Sanding, Sweeping, Line Painting, Patching, Signage)
- About 20 Miles of Drainage Pipe (Cleaning Catch Basins, Clearing Blockages, Repairing Structures)
- About 80 Miles of Sewer Main (Responding to Back-Ups, Root Control, Flushing, Main Repairs)
- A 4.2 Million Gallon per Day Wastewater Treatment Plant and 5 Pump Stations

- A 26 Acre Landfill (Contractor Operated), Compost Area, and Recycling Center
- Eleven Parks and Various Other Town-Owned Property (Mowing, Snow Removal, etc.)
- Thirty DPW Vehicles, Seven Trailers, and Various Equipment (Repairs, Maintenance)
- Town Tree Maintenance Under the Direction of the South Hadley Tree Warden

Here is an update on some of the major projects we have worked on during the past year.

**Brainerd Street Road and Sidewalk Project.** Construction of the Brainerd Street Road and Sidewalk Project is complete. Brainerd Street was resurfaced and new sidewalks were constructed from Route 116 to Lyman Street. The guardrails were replaced and the new pavement was striped. The project was funded with Chapter 90 money.

**Morgan Street and Route 202 Resurfacing Project.** Construction of the Morgan Street and Route 202 Resurfacing Project is complete. Morgan Street was resurfaced from Route 116 to the Granby Town Line and Route 202 was resurfaced from the Connecticut River Bridge to Douglas Avenue. The project also included sidewalk reconstruction, berm/curb work, and road striping. This project was funded with Transportation Improvement Program (TIP) funds.

**Canal Street and High Street Project.** Construction of the Canal Street and High Street Project is almost complete. Both streets were resurfaced and sidewalks were reconstructed on High Street. The sidewalks on Canal Street were reconstructed during a previous project.

This year, we will be working on the following projects.

**Buttery Brook Park.** The Town recently submitted an application for \$400,000 in Parklands Acquisition and Renovations for Communities (PARC) grant money to make improvements at BATTERY BROOK PARK. Possible improvements include the construction of a spray park, bathroom building, replacement of the pavilion roofs, additional playground equipment, improved accessibility for individuals with disabilities, and new walking paths.

**FY 2013 Road Improvements Project.** The scope of this project includes road resurfacing and the installation of new sidewalks on West Summit Street from Canal Street to Bardwell Street, road resurfacing in the Sycamore Knolls neighborhood, and the resurfacing of Brainerd Street from Lyman Street to Lathrop Street. Also included is sidewalk work on Carew Street from North Main Street to Bardwell Street and sidewalk reconstruction on Taylor Street.

The snowstorm on October 29, 2011 resulted in extensive tree damage throughout the entire Town. It took a monumental effort to complete the clean-up and your

DPW employees worked tirelessly to get this job done. By having our employees do a substantial amount of the work, the Town was able to perform the clean-up at a much lower cost than some of our neighboring communities. I am extremely proud of their efforts.

I would like to thank the Selectboard, South Hadley Electric Light Department, Town departments, District #1, District #2, and especially the residents of South Hadley for your support and understanding during the past year.

Respectfully submitted,

Jim Reidy, DPW Superintendent

## **Highway Division**

The Highway Division oversees, maintains and repairs the Town's road, easement, and bridge network in the interest of providing safe travel conditions for residents. In addition, any infrastructure excavation, site grading, earth moving, hauling, tree work, snow and ice maintenance and removal, sign and road markings maintenance, and vehicle maintenance is assumed under this division.

The Highway Division working staff includes 11 employees: (1) Superintendent, (1) Chief Mechanic, (2) Sewer/Drainage Maintenance employees, (2) Sweeper/Sign Department employees, (4) Construction/Infrastructure Repair employees, and (1) Recycling/Compost Equipment Operator.

In addition to the contracted projects that were performed this past year, the Highway Division staff completed numerous in-house projects and tasks. These projects include: structure rebuilds and paving on Hollywood Street, Tampa Street, Ludlow Road, Hartford Street, as well as numerous catch basin rebuilds around town. The Sign Department continued the systematic Town-wide replacement of all street signs and upgrades/maintenance to all traffic and directional signs. The traffic marking crew has continued line painting of all school parking lots, playgrounds, crosswalks, stop lines, and handicapped/parking spaces, as well as main road parking markings. The DPW completed the annual town-wide sweeping program of all Town roads and parking lots during late July. Roadside mowing and brush cutting is scheduled and performed throughout the year. FY12 also saw 2 severe weather events during the summer months: (1) a severe thunderstorm/microburst in July that caused considerable damage in the Falls part of Town, including flash flooding and numerous trees uprooted or severely damaged; and (2) Hurricane Irene, which brought heavy winds and rain during late August. Both of these events required DPW crews to work exclusively on tree clean up for a week straight for each event.

All DPW vehicle maintenance and repairs are performed at the Highway division garage. This task involves many pieces of different equipment, from lawn mowers to heavy

duty bucket loaders and plow trucks. As the fleet becomes older, repairs and maintenance become more involved, especially on the vehicles used during the winter season. The crew takes pride in repairs and upgrades to the vehicles throughout the year.

The Highway division is also involved with the following projects: firework set-up and clean-up, voting booth set-up/take down, Town Meeting set-up/take-down, Town building roof maintenance, special event assistance with traffic control, gravel road maintenance and building repairs and furniture/equipment moving.

The recent winter season was a respite from previous winters, as the department responded to 6 snow/ice events, with the majority of the winter precipitation falling on October 29-30, in the form of a blizzard. Extremely heavy snow coupled with leaves still on trees during foliage season, led to catastrophic tree damage throughout the Pioneer Valley. This storm was declared a Federal Disaster in Massachusetts, and the clean-up from the snowstorm and very heavy tree damage, was undertaken by the DPW. Crews worked 7 days a week for 2 months straight to return the Town back to normal. This in-house response to this disaster saved the Town hundreds of thousands (if not millions) of dollars in clean-up costs, and D.O.T. and F.E.M.A. re-imbusement packets have been submitted. During this early season storm, truck #8—a 1990 Mack dump/sander/plow truck was removed from service due to numerous repair needs. The clean-up was completed in April of this year, but the task of resolving all of the damage to town trees will continue for many years.

The Highway Division would like to thank the South Hadley Electric Light Department, Water Districts #1 & #2, Fire Districts #1 & #2, The South Hadley Housing Authority and the South Hadley Police Department for their cooperation and assistance.

Respectfully submitted,

John Broderick, Highway Superintendent

## **Parks/Playground Division**

The Parks Division, based primarily in the big white barn next to the High School Football field on 28 Lincoln Street, provides mowing, athletic field marking, and landscape management of all school and Town properties.

Parks, fields and properties under the division jurisdiction include: Town Hall, Police Station, Beachgrounds Park, the Town Commons, the Old Fire House Museum (Fred Smith Park), Canal Park, Plains School, the High School, the Mosier School, Michael E. Smith Middle School, Ferry Field, Emerson Park, Marion Street Park, North Street Park, Lecca Park, the South Hadley Library, the COA, and BATTERY Brook Park.

The amenities at Buttery Brook Park on Route 33 include two picnic pavilions, picnic tables, a zoo, bandstand, basketball facilities, and playground facilities. The park continued to have great activities and events this past year. The Friends of Buttery Brook Park have done an outstanding job working with all groups organizing their efforts. The Friends have raised funds primarily at the Friday night cruise nights for new playground equipment at the park. The Celebrity Chef's, recruited from different organizations, have helped at cruise nights to make them an even larger success. Big Rig day, sponsored by SHELD, once again was a wonderful day for all the children and adults attending. The annual Santa's Land event was again enjoyed by many children and parents. Donations by patrons totaled over \$1,200 and helped fund this very popular annual event. The DPW made landscape improvements to the playground area and has continued to maintain and staff the park on weekends during the picnic season. The volunteered time by the Friends of Buttery Brook Park has continued to be invaluable for the continued existence of Buttery Brook Park.

The DPW - Parks Division continues to implement an aggressive turf management plan and maintenance of town fields. The four step fertilizer program along with more frequent and timely aerating, overseeding, and watering practices of the fields have proven to be very productive in providing better playing areas for the Town's sports programs. The Parks Division utilizes an Integrated Pest Management Plan (IPM) to comply with legislation affecting the application of pesticides on school athletic facilities and grounds. We have worked with Town officials and school administrators on the IPM plan. The purpose of the IPM plan, which is mandated by the state, is to minimize environmental impacts and risk to adults and children at play on the fields and in schools.

The Division continued to incorporate high quality infield mix into its baseball and softball fields as needed. This provided better playing surfaces on the dirt portions of the fields. The Beachgrounds Spray Park continues to be a very popular destination for many area children and parents and is a challenging daily assignment for the parks division.

Starting in September of 2011, the division began installing a new irrigation system at the lower Michael E. Smith Middle School soccer/lacrosse field. The heavy fall rains and clay soil prolonged the installation, delaying grading and fall seeding efforts until the spring of 2012. The weather surprised us again - giving us an early spring. This allowed the division to complete the installation and have the field ready for the first game of the spring season as promised. This project was for the most part new and challenging for the division. However, by doing this project in house, the division could complete the project using funds from the operating budget. This is very exciting because the Town now has a complete irrigation system on one of its much used playing fields, including a state of the art programmable controller that is ready for

future upgrades. Most importantly, the division personnel now have the skills for future irrigation projects. This has been a goal for the Town for many years.

I would be remiss not mentioning the surprise Halloween Snow Storm of 2011. The Parks Division worked alongside the Highway Division for most of the fall/winter months cleaning up from this disaster. Luckily, our efforts were not hindered by a bad winter. The cleanup was long and laborious. Therefore, I wish to thank everyone involved for their help, understanding, and working together in getting the job done. GOOD WORK!

I also wish to thank the staff, the many athletic groups, Town officials, and residents for their efforts and support over the past year.

Respectfully submitted,

William J Simard, Parks Supervisor

## **Sewer Division**

The Sewer Division's maintenance program consists of annually cleaning over 100 miles of sewers and drain lines, periodic inspection of existing sewer lines and easements, and new sewers under construction, and annually cleaning hundreds of catch basins. The Water Pollution Control—Sewer Division's primary concern is public health and safety. The Division provides 24-hour emergency service to residents to respond to many calls received during and after hours.

The preventive maintenance that the Sewer Division practices provides effective operation of the sewer system. Known trouble areas are given special attention by providing chemical or machine maintenance to help alleviate issues. Private contractors are hired periodically to perform root control and television services to help locate, assess, and alleviate problems within the infrastructure. The Sewer Division is outfitted with TV inspection equipment to perform in-house work. The equipment used for maintenance includes a flusher truck, capable of performing catch basin cleaning, high-pressure water cleaning and cutting of underground sewer and drainage lines, and has chemical and degreasing capability, as well as hydro-excavating capability.

During the last year, the crew accomplished the following: clean all catch basins located at the bottom of hills and high traffic areas and known trouble spots; quarterly maintenance flushing/cutting of historic trouble spots; degreasing sewer lines downstream of restaurants; maintenance on Town building roofs; chemical treatment for tree root intrusion, vapor rooting, and off-road easement inspections and maintenance.

The Sewer Division would like to thank the many staff, officials and residents for continued support.

Respectfully submitted,

John Broderick, Highway Superintendent

## Solid Waste Division

The Solid Waste Division of the Department of Public Works (DPW) oversees curbside collection of trash and recyclables, the Town owned landfill (managed by Interstate Waste Services) and management of the Compost Area and Recycling Center. Republic Services (formerly Allied Waste Services) is contracted by the Town to provide curbside pickup; DPW staff manage the Compost Area and Recycling Center.

Income to the landfill enterprise fund includes monies received for materials from the curbside collection and recycling center drop-off; in FY12 the Town recycled 979.16 tons of paper and 512.39 tons of bottles and cans, for a total of 1,491.55 tons of recycled materials. Income received from the Springfield Materials Recycling Facility (SMRF) for recycling collected both curbside and at the center was \$59,814.81. The 147.57 tons of recycled scrap metal brought in an income of \$34,938.83.

The Recycling Center continues to collect and either recycle or properly dispose of the following materials: electronics, products containing mercury, mattresses, tires, propane tanks, white goods, used motor oil and antifreeze, used vegetable oil and grease, appliances, and, of course, paper and mixed containers. The South Hadley Music Parents Association also continues to accept returnable bottle donations in their shed at the center. FY12 saw the addition of two new materials which may now be recycled at the Recycling Center; Styrofoam, which is recycled by Refoamit, and Rigid Plastics, which are accepted at the Springfield Materials Recycling Facility.

Volunteer efforts remain crucial to the running of the Swap Shop, and Patrice Buxton and Eric Zahm continue to provide invaluable help organizing incoming donations and books. Improvements to the Recycling Center this year include reorganizing the placement of recycling rolloffs into one area to help alleviate traffic concerns, as well as the painting of additional lines for parking spaces at the Swap Shop, Recycling and Trash areas.

Special events held this year at the DPW include:

**Community Paper Shredding:** On November 12<sup>th</sup>, 2011 and May 19<sup>th</sup>, 2012 South Hadley hosted two regional paper shredding events. Valley Green Shredding, owned and operated by South Hadley residents Eric and Heather Wartel, generously donated their vehicle and time to provide this free service to the Town. The event, entitled ‘Bring Three, Shred for Free’ sought donations of three items for the South Hadley Food Pantry in return for shredding services. Both events were a great success.

The May event brought in \$1,000 worth of food and other goods for the food pantry. In all, 3,860 pounds or 1.93 tons of paper were shredded and then recycled. The November event also brought in \$1,000 worth of donations, and recycled 4,220 pounds of shredded documents, or 2.11 tons. Below is a break-out of the environmental benefits from the May event:

Trees saved	32.8
Water saved (gal.)	13,510
Cubic yards of landfill saved	5.8
Barrels of oil saved	3.9
Air pollutants not released (lbs.)	116
Kilowatt-hours of electricity saved*	7,913
*Enough to power the average American home for (months)	9.65

**Household Hazardous Waste Collections (including unwanted medications collection):** Two events were held, November 5<sup>th</sup>, 2011 and May 5<sup>th</sup>, 2012. The November event had 61 vehicles entering and the May event had 68 vehicles, which brought in the equivalent volume of 100 recycling bins full of hazardous waste. The Town has been exceedingly fortunate to have the services of Pharmacist David Daly to aid in the collection and proper sorting of unwanted medications. Board of Health Director Sharon Hart, the South Hadley Police Department, and Karen Bouquillon also gave their time and expertise to ensure these collections ran smoothly.

**Green Bag Program:** June 30, 2012 marked the end of the first year for South Hadley’s new Green Bag Program. Overall, the program has reduced trash being disposed of in Town by 713.64 tons (a 17% decrease) and increased recycling by 61.49 tons (a 4% increase). The transition, despite being a major change for residents, went very smoothly.

	FY 11		FY 12		change from FY 11 to FY 12	
	Curbside & C&D	Recycling	Curbside & C&D	Recycling	Curbside & C&D	Recycling
JULY	298.25	113.3	278.84	112.96	-19.41	-0.34
AUG	362.81	110.28	315.19	133.22	-47.62	22.94
SEPT	355.8	118.22	308.61	121.51	-47.19	3.29
OCT	366.09	121.89	298.43	105.22	-67.66	-16.67
NOV	341.81	125.75	315.48	123.64	-26.33	-2.11
DEC	359.53	133.15	278.79	127.72	-80.74	-5.43
JAN	308.99	105.39	256.21	130.34	-52.78	24.95
FEB	264.8	96.94	227.67	113.61	-37.13	16.67
MARCH	384.78	115.54	276.72	126.46	-108.06	10.92
APRIL	365.47	113.86	280.23	122.02	-85.24	8.16
MAY	378.39	132.56	331.51	138.9	-46.88	6.34
JUNE	417.64	143.18	323.04	135.95	-94.60	-7.23
<b>TOTAL</b>	<b>4204.36</b>	<b>1430.06</b>	<b>3490.72</b>	<b>1491.55</b>	<b>713.64</b>	<b>61.49</b>
					<b>DOWN 17%</b>	<b>UP 4%</b>

### **Recycling Center, Landfill and Compost area security:**

The Department of Public Works has installed a license plate recognition camera system to increase security at all three areas. This new system is able to recognize the license plate numbers on vehicles entering each area and discern if it is an approved South Hadley vehicle entering the Recycling Center or Compost Area, or a Board of Health permitted vehicle entering the landfill. Stickers for entry to the Recycling Center and Compost Area are therefore no longer being issued.

Respectfully submitted,

Véronique Blanchard Smith  
Solid Waste Coordinator

## **Water Pollution Control Division**

The Water Pollution Control Facility, located on James Street in Chicopee, is an activated sludge secondary wastewater treatment plant designed to treat 4.2 million gallons of wastewater per day. The original plant, built in 1960, was a primary treatment facility only. The plant was upgraded to secondary treatment in 1980. Sludge dewatering improvements were made in 1991, and a facility upgrade was completed in 2008. The wastewater treatment system also consists of 5 pumping stations strategically located around Town, which assist in transferring the sewage to the treatment plant. The plant also serves small portions of the City of Chicopee and the Town of Granby. Over the fiscal year, the plant treated an average of 3 million gallons of wastewater per day, processed 2,627 wet tons of sludge, and disposed of 596 dry tons of sludge at the South Hadley Landfill.

Plant staff was diligent in performing routine and preventative maintenance at the plant and five pump stations. Plant staff replaced the emergency generator transfer pump at the Main Street Station, and the radiator, fuel pump, and cooling fan for the emergency generator at the Topor Station. At the Treatment plant, they replaced the broken lower tensioning piston on the belt press, replaced the air diffuser piping for the aerated grit system, repaired the disinfection system and replaced all of the associated piping with CPVC. Columbia Gas ran a service line to the Operations and Digester buildings at the Treatment Plant and plant staff removed the oil fired boilers and replaced them with gas fired boilers. The repair work for Aeration Tank #4 was put out to bid, and the majority of the work completed last fall. Punch list items and recoating of some areas was completed this spring. The tank will be monitored for several months before commencing work on the remaining tanks.

The Federal NPDES Permit for the Wastewater Treatment Plant is still in the renewal process. Applications were submitted to EPA and MA DEP as required and the current permit will continue in force until the new permit is issued. The draft permit contains modifications to the sampling parameters and frequencies, as well as a new requirement

for a chlorination system study. The draft permit also contains new standard language pertaining to system infrastructure oversight and mapping, and the installation of a chlorine system alarm.

The Industrial Pretreatment Program continues to oversee commercial and industrial discharges to the Town's sewer system. There are six industrial locations included in the Program. There were no significant issues or violations associated with these locations during the past fiscal year.

Respectfully submitted,

Melissa A. LaBonte  
WPC Compliance Manager

Michael J. Cijka  
WPC Operations Manager

## **Recreation Commission**

The Recreation Commission gratefully acknowledges the hundreds of volunteers who assisted us in implementing all of our programs and activities. These people include coaches, officials, board members and those who assisted in various fundraisers. Their time and effort allows the Recreation Department to provide a wide array of activities in meeting the community's recreation needs.

This past year, we started a pickup women's basketball program on Saturday mornings from early November through March. This was a real hit with those that attended and we look forward to offering this again in the future. Our adult fitness classes taught by Tanya Ryan have also really taken off over the past few years and we sometimes have 50 people a night exercising.

Programs and activities: *Youth sports offerings* included: baseball, basketball, softball, tee-ball, field hockey, football, soccer, cheerleading, team tennis, lacrosse and wrestling. *Summer sports camps* included: baseball, basketball, soccer, lacrosse, golf, tennis and Summer Creations. *Adult offerings* included: Aquacise, Total Body Blast, Pilates, Cardio Kickboxing, Zumba, Co-ed Volleyball, Boot Camp, Basketball and Softball. *Bus trips* took us to Fenway Park for the Red Sox, New York City for two holiday shopping trips and Tanglewood for James Taylor. *Special Classes*: Fencing, babysitting training classes and Little Chefs.

*Special Events*: The Annual Independence Day Fireworks Celebration was held on July 2, 2011 at the Michael E. Smith Middle School. The Major Corporate Sponsor of the event was PeoplesBank once again and they are committed to be the sole Major Corporate Sponsor for years to come. Generous donations were also received from the following Major Sponsors: South Hadley Lions Club, Metras Insurance, and Easthampton Savings Bank. *Summer Concert Series*: Concerts were held on nine Thursdays in July and August as part of the 2011 Summer Concert series. This event was funded by the Village Commons, multiple businesses and a grant from the South Hadley Arts Council. Fun was had by all!

In closing, the Recreation Commission extends its fondest appreciation to all the Town departments who had a hand in our successes: Department of Public Works and Parks Department, Police, Fire Districts 1 & 2, SHELD, Water Departments, School Department and the Selectboard.

Respectfully submitted,

Amy Foley, Chair  
Brian Couture  
Patrick Dawson  
Marc Du Bois

Jane Gawron  
Ron Michalski  
Allan Tracy

#### Recreation Staff

Andrew Rogers, Recreation Director  
Gertrude Sugrue, Senior Clerk  
Joe Bach, Office Staff

## **Report of the Public Schools**

The School Committee has worked hard over the past year on a number of initiatives to help move the district forward. A sampling of the actions taken follows:

#### Personnel

- In September Kevin McAllister was appointed to the School Committee at a joint meeting of the Selectboard and School Committee to replace Dr. Robert Abrams who resigned for health reasons on July 1. Mr. McAllister was re-elected to a three-year term in March, replacing Lorraine Liantonio who served on the Committee for four years. In March Eric Sarrazin was elected to a two-year term on the School Committee, filling the seat vacated by Mr. McAllister/Dr. Abrams. Ashley Willis joined the Committee as the Student Representative.
- Dr. Gus Sayer, Superintendent of Schools for 8 years, retired in January. Christine Sweklo, Assistant Superintendent, was appointed to serve as Interim Superintendent from February – June.
- In January Dr. Nicholas Young was appointed as Superintendent of Schools, effective July 1st. Dr. Young previously served as Superintendent of the Hadley Public Schools for many years.
- 3-year contracts were ratified with Cafeteria Employees, Teachers/Nurses, Administrators, Clerical Staff, Paraprofessional/Educational Therapy Assistants; a 1-year contract was ratified with Custodians.
- Contract language concerning the new Educator Evaluation System was negotiated with the South Hadley Education Association (SHEA) Unit A.

#### Budget

Town Meeting approved a school budget for FY2013 of \$19,636,976 which represented a 2% increase over FY2012. This increase covered the loss of the federal Ed Jobs grant and the cost of Year 1 of a new school bus

contract. Reductions in excess of \$300,000 were made in order to balance the budget to the level approved at Town Meeting in May.

- In June Special Town Meeting approved a town-wide Performance Contract with Siemens Building Technologies that included approximately \$1.5 million of school energy conservation projects. At the same meeting, 8 capital projects were approved with approximately \$2.9 million in funding.

#### Facilities

- Over the course of the year the School Committee reviewed a number of projects recommended as energy conservation projects by Siemens Building Technologies, which eventually resulted in approval of \$1.5 million in energy conservation measures at the June Special Town Meeting.
- The School Building Committee hired Arcadis, Inc. as Owner's Project Manager of the Plains School building project.
- The Massachusetts School Building Authority (MSBA) selected Margo Jones Architects of Greenfield, MA as the #1 Ranked Architect for the Plains Elementary School building project.
- The transfer of 6.03 acres of Arboretum land at the Michael E. Smith Middle School to the town was approved.
- The 6 highest priority capital projects were recommended for funding in FY13: Replacement of pool water heater, Middle; replacement of floor tiles (Phase 3), High; replacement of bathroom partitions, Mosier and Middle; replacement of air conditioning chillers, High; replacement of telephone system, all schools; repair/repainting of chimney cap, High.
- The Capital Projects Six-Year Plan was approved.
- A request for \$50,000 was submitted to the Capital Planning Committee for repairs to the High School chimney in preparation for future cellular antenna project(s) and installation of a rack system.
- Plains School Building Option 2 was supported: construction of a 2-story building on the Plains School site.
- MSBA approved the schematic design for the Plains School project.
- A public hearing was held re: cellular communications equipment antennas on and at the High School smokestack. Approval was given to prepare a Request for Proposals for a single vendor for potential rental of the High School smokestack.
- Ron Michalski was appointed as a School Committee representative to the School Building Committee.

#### Other actions

- Kevin McAllister and Barry Waite volunteered to serve as representatives to the Financial Policy Advisory Team (FinPAT).
- Dale Carey volunteered to serve as School Committee representative to the Collaborative for Educational Services.

- A breakfast program was approved for implementation at Plains School in October; Mosier School in fall 2012.
- The High School Culture Club trip to Italy in 2013 was approved.
- The Special Education Program Plan Statement was approved.
- The Athletic Concussion policy, which meets new legal requirements for school districts' adoption of a policy and regulations governing the prevention and management of sports-related injuries, was approved.
- The new computerized school lunch Point of Sale system was installed in February.
- Increases in High School transportation (\$125) and parking fees (\$125) were approved.
- Athletic user fees were increased to \$100 for all sports except ice hockey and football, which were increased to \$125.
- A proposal was accepted from EInk to provide 300 eReaders for the use of all 5<sup>th</sup> and 7<sup>th</sup> grade students and teachers at the Middle School in a research program to determine the impact of eReaders on reading proficiency. The program could be extended to 6<sup>th</sup> and 8<sup>th</sup> grades in the future.
- The bus transportation contract was awarded to Five Star Transportation (2013-2017).
- The number of School Choice slots was increased from 150 to up to 175.
- A contract with the South Hadley Electric Light Department was approved to move forward with the wide area network.
- A 1-year extension (5<sup>th</sup> year) with Van Pool Transportation was approved for out of town special education transportation.

We are excited about the direction that the district is moving in and look forward to working with the various constituent groups in town to advance the South Hadley Public Schools on behalf of the deserving students of this community.

Respectfully submitted,

Dale Carey, Chair  
 Barry Waite, Vice-Chair  
 Edward J. Boisselle

Kevin McAllister  
 Eric Sarrazin  
 Ashley Willis, Student Rep.

## Superintendent of Schools

This has been a year of change and transition. Early this year we learned that Dr. Gus Sayer, our Superintendent for eight years, would retire mid-year. A nationwide search began and Dr. Nicholas Young was hired as the new Superintendent of Schools. He will begin work on July 1, 2012. During the transition period from February 1 to June 30, I was appointed as Interim Superintendent of Schools. We also welcomed Sean McNiff as the new Principal of South Hadley High School.

## Student Achievement

We had 160 students in our graduating class. Of those students eighty-seven have gone on to a four-year college and forty-seven will be attending a two-year college. Three graduates will be attending a technical school and nine are going into a branch of military service. Eight students will be joining the workforce and six are undecided about their future plans.

This past year's MCAS achievement scores were very similar to the previous year's results. There were gains in English Language Arts at all three schools. There was little change in mathematics.

### Percentages of South Hadley students (2011) scoring

	Proficient or Advanced		Warning or Failing	
High School	SH	State	SH	State
ELA	93 %	88 %	2 %	3 %
Math	82 %	78 %	6 %	7 %
	Proficient or Advanced		Warning or Failing	
Middle School				
ELA	70 %	72 %	6 %	8 %
Math	51 %	55 %	21 %	19 %
Mosier School				
ELA	67 %	59 %	7 %	11 %
Math	63 %	57 %	8 %	11 %

The 'No Child Left Behind' Act established an accountability system for school districts across the country. This system will change in FY 13. Districts and schools will be assigned a level from one (highest) to five (lowest). However, in FY 12 the South Hadley Public School District did achieve Adequate Yearly Progress.

Success in Advanced Placement courses increases students' chances of being accepted to competitive four-year colleges. The high school has continued to receive grant funding from the Massachusetts Mathematics and Science Initiative, a program supported with funds from the Bill and Melinda Gates Foundation, to strengthen instruction and to expand enrollments in Advanced Placement courses. The MMSI project has provided incentives to students, teachers and schools to increase enrollments in Advanced Placement courses in English, science and mathematics, as well as training for teachers and coaching for students. Unfortunately, those funds will be limited next year but we will continue to be a part of the project to support our students in their AP classes. Our 2011 graduating class participated in 268 advanced placement classes at South Hadley High School

We have taken many steps to support improvement in student academic achievement. In the English Language Arts area we continued to train new cohorts of teachers as data teams in the elementary schools. We provided K-4 teachers with a series of additional workshops on writing instruction. The workshops were led by staff from the Lucy Calkins Writing Program at Columbia University. With support from Lesley College, English language arts

and special education teachers in the middle school were trained in Writing Workshop, Reading Workshop and Word Study components of the Literacy Collaborative program. The District Literacy Team composed of a cross-school group of teachers and curriculum leaders worked on intervention strategies to support struggling readers from K-12. They also help to coordinate the literacy programs across the four schools.

South Hadley is very fortunate to have the high quality of teachers, staff, and administrators in our school district. These individuals come to work each day with the goal of helping the students in this community achieve, excel, and prepare to be productive citizens and leaders in our community and in our world. They spend after school hours making themselves available for extra help or to give encouragement and support in a co-curricular activity. They spend their vacations and out-of-school time engaging in professional development to strengthen their knowledge and skills as educators with the goal of helping all learners with whom they work.

#### **New Programs**

As a Race to the Top School District we were required to create a new educator evaluation system. Dr. Young joined us in this initiative and South Hadley was one of a limited number of districts who came to an agreement on this evaluation system by the June 30<sup>th</sup> deadline. Administrators and teachers will be trained on the new features of this evaluation process at the start of the school year and the actual evaluation system will be implemented in FY 13.

#### **Grant Funding**

Grants have helped to support the educational system in South Hadley, paying for teachers' salaries, instructional materials, professional development, etc. We have benefited greatly from these resources. However, the number of available grants and the size of these grants continues to decrease. This means we cannot rely on these resources as we have in the past. This year concluded the availability of the Educational Jobs Grant. In FY 12 we received over \$300,000 to pay teachers' salaries. This helped us keep our budget at a level that could be supported by the community and still provide the resources needed to support student learning and achievement.

#### **Plains Elementary School Building Project**

The South Hadley Elementary School Building Committee selected Arcadis from Springfield, MA as the Owner's Project Manager. Bid specifications were prepared for architects and after reviewing over 20 applicants, Margo Jones Architects from Greenfield, MA was selected and approved by the MA School Building Authority (MSBA). After a series of meetings with the Building Committee, Margo Jones and Kristian Whitsett established discussion and information sessions with the faculty and staff of Plains School as well as parents and community members. An educational consultant was brought in by the architect. Principal Flanders reported that this consultant helped "us

understand the future of early childhood education, to dream about a school that would be welcoming and safe for the children, and to consider 'neighborhoods' of classrooms clustered around a common space."

After reviewing multiple land sites the Building Committee voted to utilize 4.5 acres of land directly adjacent to the current bus loop at Plains School. The next steps will be to deliver the schematic design and preliminary cost estimate to MSBA in September 2012. If approved in November, the town will have 120 days to hold a town vote to move ahead with the building project.

#### **Technology**

The Town of South Hadley has provided major support for technology since I arrived here in 2005. At that time, we did not have a budget for hardware or software purchases and the ratio of students to Type A computers was 9.43 to 1. Since that time, through your financial support and the work of many fine teachers and staff, we now have a strong hardware and software budget, our ratio of students to Type A computers is 3.13 to 1, our district is a completely wireless environment and sometime in the fall of 2012 we will all be connected through a wide area network. Our technology is not limited to computers and we are always looking at what students will be expected to know and use when they leave school. Teachers work hard to integrate technology into their instruction and student learning. The district has made substantial strides in technology and is looked to as a model for what can be done both with the infrastructure and use of technology. We have three full-time IT support personnel and a technology specialist who work with teachers to support their use of technology to better engage students. We are very thankful for the generosity of the town in reaching this level.

#### **Final Comments**

The School Hadley School Department wishes to thank Dr. Gus Sayer for his commitment to high quality education for all the children of South Hadley. He worked tirelessly as an advocate for education and our fiscal and professional development needs so that all children in South Hadley would have an opportunity to learn and prepare for their future.

We also welcome Dr. Nicholas Young as our new Superintendent. It is clear to all of us that he has a zest for learning. As an educator, author, and administrator he is seen as a leader in education not only locally and nationally, but internationally as well. He has a vision to move our district forward so that all students will achieve and believe in their ability to succeed today and in the future.

Finally, I would like to personally take this opportunity to thank the School Committee, the Selectboard, the Appropriations Committee, Town Meeting Members, parents, community members, central office, teachers, staff, administrators, and students in South Hadley for the

opportunity to be your Superintendent as we awaited Dr. Young's arrival. This has been an extraordinary experience for me and I have so enjoyed working with each and every one of you. You have much to be proud of in both the Town of South Hadley and within the South Hadley Public Schools. I look forward to continuing my work here as the Assistant Superintendent of Schools.

Respectfully submitted,

Christine B. Sweklo  
Interim Superintendent of Schools

## **South Hadley Public Library**

[www.shadleylib.org](http://www.shadleylib.org)

What a busy and exciting year for the South Hadley Public Library! On July 14, 2011 the Massachusetts Board of Library Commissioners awarded the Town of South Hadley a provisional grant award in the amount of \$4,841,312 for the construction of a new public library. South Hadley was one of eight communities to receive a grant through this highly competitive grant round. The conditions of the grant allowed six months for the town to finance the remaining balance of the \$10.1 million project.

Working in cooperation with the Town Administrator, a plan was put in place to fund the project through a debt exclusion tax levy. Using this method, the borrowed funds would be repaid over twenty years and then removed from the tax rate. To fund a public project this way, three successful votes needed to happen: (1) a 2/3 Selectboard vote to place a Debt Exclusion question out to general ballot, (2) a 50%+1 town-wide ballot vote for the debt exclusion increase, and (3) a 2/3 Town Meeting vote to authorize the Town Treasurer to borrow the funds.

On October 4, 2011, the Selectboard voted 4-0 to call a Special Election for November 8<sup>th</sup> in order to allow people to vote on funding for the library project. The wording for the single ballot question was "Shall the Town of South Hadley be allowed to exempt from the provisions of proposition two and one-half, so called, the amounts required to pay for the bonds issued in order to design, construct, and furnish a new public library?"

In the month leading up to the election, the community held a spirited but healthy debate on the need for a new library, the future of public library services, and the ability of the town to afford this project. Information sessions were held for people to view the schematic design drawings and ask questions. On November 8<sup>th</sup>, voters went to the polls at the high school and passed the ballot question with a 55% majority. Election turnout was 3,163 voters, or 30% of those eligible.

The final step to authorize local funding was a Special Town Meeting that was held on December 14, 2011. A capacity crowd gathered at town hall to hear debate on both sides of the issue. Library Trustee Chair Mitch

Resnick made a motion to authorize the Town Treasurer to borrow up to \$4.2 million for the library project, with additional fundraising by the library to lower that amount as much as possible. Following lengthy comments and questions, a standing vote approved the funding by a 67-17 (80%) majority and the auditorium erupted into applause.

We thank all of the volunteers who advocated for the library to inform voters about the importance of library services in South Hadley – and the public need for free and equal access to information in a digital age. The Library Trustees greatly appreciate the time and efforts of Town Clerk/Treasurer Carlene Hamlin and her staff for guiding us through the election process and special town meeting necessary to approve funding for this project.

The Trustees have appointed an advisory Library Building Committee to assist them with the development of plans and specifications for the new library. We thank the members of the LBC who have contributed their time and talents to our progress in the past year: Cathy Allen, Anne Awad, Bonnie Cox, Dave Daly, Frank DeToma, Leslie Fields, Walter Hamilton, Priscilla Mandrachia, Lizzy Menard, Chair Susan Obremski-Crowther, Mitch Resnick, and Joan Rosner.

With the funding in place, the Library Building Committee moved forward with developing detailed plans for the new library. Architects from Johnson Roberts Associates and Owners Project Manager Mark Sullivan were retained to continue their work. Over the winter of 2012, eight meetings were held over two weeks allowing for public input and comments on the project design. Suggestions included more "serious" space for teens, display/gallery space for local artists, security cameras for the exterior and technical specifications for live cable TV broadcasts. An additional meeting with municipal officials went well and gave the architect a good base for future meetings. A meeting with library staff resulted in substantial changes to improve supervision, work flow, and site lines.

Additional improvements to the library design were made following a visit from a Sustainable Design Assessment Team (SDAT) from the American Institute of Architects (AIA). After meeting with members of the AIA-SDAT team, the Library Building Committee agreed to shift the site of the building upriver to create additional green space on the parking lot side of the building. As the fiscal year ended, the Building Committee was working on plans for the demolition of the Manor House and Filter Building so that construction of the new library could begin in the spring of 2013.

With public library services at the forefront of many civic discussions, greater focus was put on the cooperative efforts between the municipal South Hadley Public Library and the independent Gaylord Memorial Library. A joint committee was formed to explore expanded collaboration and integration of services, made up of the two Library Directors and members of each board of trustees. This

group continues to explore various service models that offer the most efficient and effective way to serve our community. The two libraries continued their existing cooperative efforts including SHPL issuing joint bidding of periodical subscriptions to achieve better pricing for both libraries, shared promotion of summer reading programs to local students, and *South Hadley Reads* – our 11<sup>th</sup> annual community reading program developed by both libraries that took place in April, with the featured title being *In the Shadow of the Dam: The Aftermath of the Mill River flood of 1874* by Elizabeth M. Sharpe. Events were held at both libraries for this program.

Over 400 adults participated in the first Adult Summer Reading program “Novel Destinations.” The program included the Gaylord Memorial Library which also participated in the free raffle and contributed two beautiful handmade gifts. Thirty-five local businesses contributed prizes to a free raffle that rewarded adults for making the most of their library – with many participating in the adult summer program as their children were taking part in the children’s program. The programming included a Foreign Film Festival, talks on Greek Iconography, and craft projects from around the world for the adults to take and make at home.

A successful Saturday writing workshop has opened the doors to new writers who are starting on a book, writing poems, or working on a novella. This program is presented by Richard Buckley and Linda Rowland-Buckley who have dedicated their time to developing a creative atmosphere for the budding authors. Twice the library invited Forrest Price the Emergency Management Director to discuss with those of the town how to best prepare for an Emergency which patrons have stated was most helpful - especially after the experience of the October snowstorm.

Interns have been very active at the library contributing their knowledge and skills. A 14-week computer class was presented by volunteer Clayton Smelcer, who also contributed his skills to our ongoing technology troubleshooting. Three students from Porter and Chester Institute updated the computer network and cleaned up all the CAT 5 cabling. Archival intern Daniel Miller has gone through all of the Know Your Town Collection, and created searchable files that list the speakers and articles over the years from 1955 – 1975. Communications Intern Erica Merrill developed a brochure outlining the many online resources available to the public with their SHPL library card and worked on several other media projects. In total, 24 volunteers contributed over 1,800 hours of time at the library – we thank you all!

The paranormal has been very popular including lectures by renowned paranormal author Jeff Belanger, psychic medium Rick Boisvere, Agawam Paranormal Society – Ghost Hunter, and a lecture on Understanding Bigfoot. All of these programs have greeted a packed standing room only house to the delight of the speakers and hosts.

The library has added new databases for the public to use at home. *Chilton Automotive Repair Database* is now available online and will help with car repairs and maintenance from 1940 to 2011. *Testing and Education Reference Center* has practice tests for those in High School through those preparing for a Vocational Test. The library’s public computers now offer *Cypress Resume*, an online tool that helps you effortlessly create a professional resume in just a few minutes. These databases are a wonderful asset to our vast array of databases and programs.

Close to 400 children and teens went on a “virtual” globetrotting tour of the world during the “One World, Many Stories” summer reading program. Weekly crafts represented countries from all the continents including teaching kids how to make Senet game boards from Egypt and cocoon toys from Japan. We celebrated our 12th year of weekly bingo during the program as well as our 12th year of having outstanding young adult volunteers assisting the staff in the Youth Room. Weekly story times were again presented by staff members of the Plains Elementary School, “Mother Goose on the Loose” storytelling was presented to children ages birth to 3 and their parents by high school librarian Becky Mazur. Gracious thanks are extended to Interskate 91 North owner Bill Hoefler for his many years of donating his roller rink to the summer reading participants for our annual summer party to recognize their completion of the program.

The Youth Services Department joint venture with Mount Holyoke College’s chemistry department continued again with Chemistry Adventure for children in grades kindergarten through sixth. 65 children along with their parents were able to check chemistry kits out of the library and conducted experiments at home. Many completed the program and were able to participate in Chemistry Adventure Day at the college. We extend our thanks to Mount Holyoke College for their collaboration on this fantastic annual project.

Some of the other wonderful offerings for children, teens and their families included a spectacular ballet performance with dancers from the Massachusetts Academy of Ballet alongside “Gwendolyn the Graceful Pig” author David Ira Rottenberg, a cobweb Christmas program with Doug Fleury and his sidekick Rose the tarantula actually spinning silk for the kids, chess lessons, magic shows, birds of prey, story times and many more programs too numerous to list!

In addition to these numerous public programs and services, the library remains a contributing factor to a well-educated and informed community. Close to 195,000 items were circulated from the library including books, magazines, movies, and music. Library patrons took advantage of the library’s growing selection of digital titles, and over 2,000 titles were downloaded as e-books and e-videos to individual devices with an SHPL library

card and the C/WMARS digital catalog. Close to 23,000 materials were delivered to our library via inter-library loan to satisfy requests that were not readily available in house. Our multi-purpose room was used over 400 times this past year including six Red Cross community blood drives, and we've often turned away groups needing meeting space.

On May 29, 2012, the South Hadley Public Library joined 150 other member libraries of the C/WMARS network in switching to a new software system called Evergreen. Evergreen is an integrated library system used by libraries to provide their online public catalog as well as to manage staff operations such as circulation (checkouts, checkins, and holds), acquisition of library materials, and sharing resources among groups of libraries. The library network moved to this new system for two main reasons: greater control over future enhancements and immediate cost savings in the face of reduced state funding and local library budgets. While the switchover did not go as smoothly as hoped, continuous progress is being made to make the system work better for both library patrons and staff. SHPL is a founding member of the C/WMARS network and staff continues to serve on committees and attend meetings to make sure our local needs are being reflected in the decisions of the consortium.

The Friends of the South Hadley Public Library, a recognized 501(c)(3) nonprofit organization, remains an active group of volunteers and advocates who raise funds for library programs and services. The library receives no funding from the town for speakers and special events, so almost all public programs are sponsored by the Friends including our youth summer reading program. Through their fundraising efforts, the Friends have allocated \$40,000 towards the new library. Special thanks go to Friends President Carole Sullivan for guiding this much-needed group!

The South Hadley Public Library is a town department, an integrated part of our municipal government. The Board of Library Trustees is the governing body, composed of nine publicly elected citizens. The Trustees have legal responsibility for the custody and management of the library and its property; for the appointment of its Director; for securing adequate funding, and for determining library policies. This past year, the Trustees accepted the resignation of Larry Fuller and thank him for his service. Working with the Selectboard, Anna Symington was appointed to fill the expiring term and then won reelection in the municipal election. The remaining Trustees are Maxine Cechvala, Connie Clancy, Helen Gage, Hollis Haley, Ann-Marie Mahnken, Joyce O'Neil, Susan Obremski-Crowther, and Chair Mitchell Resnick. Their boundless efforts over the past year have positioned the library to be a community anchor institution for generations to come.

Yes, it's been a very active and sometimes chaotic year. We've been able to maintain a high level of service

through the dedicated efforts of the library staff: Meg Clancy, Jennifer Comeau, Lorraine Ensor, Liz Frosch-Dratfield, Jeanne Hebert, Jeff Lachowetz, Rena Lapinski, Linda Manijak, Bethany Roberts, and Desiree Smelcer. I especially thank them for the success and progress we've made as a library over the past year.

Respectfully submitted,  
Joseph Rodio, Library Director

## Sustainability and Energy Commission

The Sustainability and Energy Commission was created as an element of the Master Plan and approved by Town Meeting to serve as a forum to promote high levels of energy efficiency, energy and natural resource sustainability and to guard against the effects of energy and natural resource disruption/depletion and climate change.

FY 2012 marked the completion of the Sustainability and Energy Commission's first full year of operation. As a commission which has no precedent in the Town's history, the Commission's first year was a period of development, education, and membership stabilization. Members explored the Master Plan and other sources which were the basis for the Commission's creation. They established relationships with the Pioneer Valley Planning Commission (PVPC), Pioneer Valley Sustainability Network (PVSustain) and counterparts in neighboring towns. This first year generally focused on understanding various aspects of the town's energy posture and developing areas of emphasis for the coming year.

The Commission participated in the evaluation of the Energy Performance Contract project. Part of this evaluation included a joint meeting with the Capital Planning Committee, Siemens Industry, and the Town's consultant on the project. As the year ended, the project moved from evaluation to Town Meeting approval and project implementation.

The potential for South Hadley to achieve the *Green Community* designation has been a topic of continuing discussion. During the past year, the Commission reviewed the criteria communities must meet to qualify:

- ❖ Provide *as-of-right siting* in designated locations for renewable/alternative energy generation, research & development, or manufacturing facilities
- ❖ Adopt an expedited application and permit process for *as-of-right* energy facilities
- ❖ Establish benchmark for energy use and develop a plan to reduce baseline by 20 percent within 5 years
- ❖ Purchase only fuel-efficient vehicles
- ❖ Set requirements to minimize life-cycle energy costs for new construction; generally this is accomplished by adoption of the so-called Board of Building Regulations and Standards (BBS) Stretch Code.

Some of these criteria may already be in place; others could be readily adopted, and the Performance Contract will aid in achieving the third criteria. Town Meeting, Selectboard, and/or the School Committee have the necessary authority to take actions to achieve these five criteria. However, the Commission also learned that South Hadley must meet a sixth criterion since it has a Municipal Light Board. The Board must participate in the Massachusetts Renewable Energy Trust. This would require the South Hadley Electric Light Board (SHELD) to impose a surcharge on electric bills in order to be eligible for grant programs. This criterion is solely within the purview of SHELD. In other words, South Hadley will not receive the Green Community designation unless SHELD agrees to participate. This would add expense to customer bills and has not been acted on by the board at this point.

In other areas of energy sustainability, the Commission reviewed efforts to develop or utilize the renewable energy opportunities associated with the Wastewater Treatment Plant and the South Hadley Landfill. The Commission examined the Hampshire Council of Governments Solar Program and the SHELD solar program.

In the areas of social and economic sustainability, the Commission supported the Sustainable Design Assessment Team (SDAT) program which evaluated the South Hadley Falls area. As the year ended, the Commission was examining its role in redevelopment efforts and the interrelated roles of the mix of boards and departments involved.

In the coming year, the Committee will focus on aligning its efforts to the Master Plan execution matrix. Ongoing efforts are being coordinated by several subcommittees, including a subcommittee for Bike and Hiking Trails and subcommittees for identifying sustainability indicators, coordinating Earth Week activities and examining information-sharing related to sustainability in South Hadley.

Respectfully Submitted,#

Josh Abrams, Vice-Chair  
Edward Boiselle  
Wayne Doerpholz  
Thomas Gebhardt

Melissa O'Brien  
Schley Warren  
Daniel Whitford

## Tax Collector

Outstanding balances for the year ending June 30, 2012.

Description	Outstanding Balances
<b>Real Estate Taxes</b>	
2012	350,874
2011	29,988
2010	3,269
2009	2,240
Prior Years 2004 - 2008	7,713

All balances from 2004-2008 are on Owner Unknown Parcels	
<b>Personal Property</b>	
2012	19,086*
2011	21,251*
2010	45,584*
2009	1,705
2008	1,487
2007	63
Prior Years	4,464
<b>Motor Vehicle Excise</b>	
2012	109,023
2011	35,126
2010	13,836
2009	8,671
2008	7,564
Prior Years 2001 - 2007	44,497
<b>Boat Excise</b>	
2008-2012	3,002
<b>Rollback Taxes</b>	
	22,507
<b>Sewer Use Charges</b>	
	210,026
<b>Curbside Rubbish</b>	
	450

**\*The balances due on 2010, 2011 and 2012 Personal Property are made up mostly of Intelicoat bills. They are making payments on the 2010 balance.**

The main focus in the Collector's Office for the past year has been on our new on-line service program and training ourselves and the public on its use. In an effort to offer residents more on-line services than just bill paying, we switched to a new vendor, Invoice Cloud, which offered many more options than our previous vendor. As of July 1, 2011 residents can opt to have their bills sent to them by e-mail instead of receiving a hardcopy in the mail. This not only cuts down on the use of paper but also creates a savings to the Town in printing and mailing costs. Other options available are e-mail notifications when bills are issued, the ability to schedule payments and also the ability to register for auto-pay. Taxpayers can view their bills on-line and can also see their payment history for the past 18 months. The ability to view and print bills has had a positive effect with the banks and mortgage companies that we work with as they now print the bills themselves instead of sending lists of their customers to the Collector's Office for payment information. Another beneficial change is that the files are now updated daily and payments can be made even if they are late. All of these options are provided to the residents free of charge. The only fee assessed at this time is a forty cent per payment transaction fee. Although the fee has caused some controversy, the majority of residents using the program do not have issue with it and the use of on-line payments has been increasing.

Another change in vendors was our lockbox provider. We are now using the services of Lighthouse Financial which is affiliated with Peoples Bank. This transition went

smoothly and we now have better on-line access to research payments made through the lockbox.

Another goal met this year was to begin taking parcels of Unknown Owner's into tax title. Working with the Associate Assessor I hope to be able to take all of these parcels into Tax Title in the near future so that they can then be auctioned off.

With the approval of the Board of Assessor's, old motor vehicle and boat excise bills were abated as uncollectible and the commitments cleared.

After being approached by the Town Administrator and agreeing to help out, I was appointed Parking Clerk and my office is now handling these additional duties. With the assistance of the Assistant Town Accountant, Lynn Roberts, we now have the ability to input parking tickets into the Munis software system. This has greatly streamlined collections and researching of tickets.

As always I strive to offer friendly, efficient and courteous service to the taxpayers and I wish to thank my Assistant, Joan Germain, and Senior Clerk, Claudia Frappier for all of their efforts in providing this type of service and for their hard work and dedication to their jobs.

Respectfully submitted,

Deborah Baldini, Collector

### Town Clerk

**MISSION STATEMENT**  
 To provide the citizens of the Town of South Hadley with election, licensing, registration, records and preservation, serves as required by Massachusetts General Laws, the Constitution of the United States and the By Laws of the Town of South Hadley in a consistent, courteous, accurate and efficient manner.

Vital Statistics for the Town of South Hadley  
 Calendar Year 2011

Births	147
Deaths	205
Marriage Intentions	91
Marriage	88
Affidavits of Corrections to Amend	6
Homebirths	2
Out of Commonwealth Births	0
Business Certificates and Changes	71
Dog Licenses Neutered & Non Neutered	1,393
Raffle Permits	13
Gas Permits	14
New Voters Registered	1,517

Special thanks to my staff: Assistant Clerk/Treasurer Michael Fitzsimmons, Ellen Netkovick, and Jennifer Jernigan for all their hard work and efforts.

Respectfully Submitted,

Carlene C. Hamlin, Town Clerk/Treasurer

## Town Meeting Electronic Communication Advisory Committee

The Town Meeting Electronic Communications Advisory Committee's (ECAC's) mission is "to ensure that electronic communications to and between Town Meeting Members (TMMs), Town Employees, and the public are effective and efficient."

One of ECAC's key objectives is to help provide the communication tools necessary for the TMM's to be better informed regarding key issues affecting the town and its citizens. To that end the ECAC and the Information Technology Department (ITD) both agreed that a TMM email system could do the job while minimizing cost and the burden on the IT Department to administer and maintain the system.

Beyond the efficiency provided by the new system, TMM's will have an effective way to communicate while at the same time maintaining the privacy of the TMM's personal email.

The spring 2012 Town Meeting approved funds that are to be used to implement a TMM email system in the Fall of 2012.

The cost of implementing the proposed email system would be partially or wholly offset by:

- Reducing postage cost
- Reducing paper, envelope, copier toner, printer ink, and electricity usage
- Reducing Administrative Assistance Time to provide hard copy information to TMMs
- A better informed TMM legislative body
- A more educated and informed citizenry

There remains a need for the ECAC to continue in its current role. However, the ECAC discovered that there were a number of Town communication processes, procedures, and resources, which could be improved that were outside the responsibilities of the ECAC.

The ECAC will propose an expansion of its advisory role to become a more valuable asset to the Selectboard and other Town departments.

Consequently, the ECAC is preparing a proposal for an expanded advisory role in multimedia communications to be presented to the Selectboard upon completion.

Respectfully submitted,

Dale Johnston, Chair  
Lawrence Dubois

John Paulin

**Town Treasurer**  
**July 1, 2011 – June 30, 2012**

Balance in the Treasury	July 1, 2011	<b>21,075,450.00</b>
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**July 1, 2011 – June 30, 2012**

<b>Receipts</b>		<b>86,410,257.00</b>
<b>Expenditures</b>		<b>82,121,292.00</b>

Balance in the Treasury	June 30, 2012	<b>25,364,415.00</b>
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**As of June 30, 2012**

Non-Interest Bearing Checking Accounts		<b>0.00</b>
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Interest Bearing Checking Accounts		
People's United	Sweep 0106	(35,732.65)
People's Bank	Electric Light	142,601.31
Peoples Bank	School Lunch	97,456.02
Peoples Bank	Gen Fund 5321	1,906,160.61
Peoples Bank	School Night	433,038.86
TD Bank	Consumer Dep	166,356.88
Chicopee Savings	Gen Dep 2812	241,074.04
United Bank	Payroll 6873	398,006.98
United Bank	Vendor 6824	243,649.07
		<b>3,592,611.12</b>

Liquid Investments		
Berkshire Bank	Savings – Library	1,454,373.75
Peoples Bank	Savings 4216	738,241.18
TD Bank	Savings 3703	937,099.71
TD Bank	School Activities	128,865.48
Peoples Bank	Library	4,315.16
Peoples Bank	Recreation Rev.	103,611.13
EHS	Gen Fund 1812	512,385.07
EHS	Gen Fund 5984	530,320.44
EHS	Gen Fund 5992	532,409.82
EHS	Ambulance 6057	983,301.45
EHS	Arts Lottery	36,822.00
Unibank	3381,SHELD,6231/286	4,032,452.75
Unibank	BB Rev Acct 0688	9,780.01
United Bank	Gen Fund 7392	504,326.67
United Bank	Gen Fund 6537	1,007,473.13
		<b>11,515,777.75</b>

Term Investments		
U.S. Treasury Bills		0.00
Repurchase Agreements		0.00
Other		0.00

Trust Funds		
Raymond James	Legal List	9,911,074.36

MMDT	Acct #2489	15,607.94
Peoples Bank	Scholarship Accts	117,675.22
John Hancock	Scholarship Accts	16,981.21
EHS Bank	Performance Bonds	5,103.24
Chicopee Savings	Trust Funds	189,583.71
Total Trust		<b>10,256,025.68</b>

All Cash and Investments	<b>25,364,414.55</b>
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**Veteran Services Department**

The Veterans' Services Department provided financial and medical assistance to 44 South Hadley residents during the period of July 1, 2011 to June 30, 2012. The department expended a total of \$200,806.95 in the areas of budget & fuel assistance, medical insurance, and burial benefits. This was a slight decrease from the previous year.

Reimbursement of veteran's benefits from the Commonwealth amounting to \$152,938.50 was received. The Department assisted 21 South Hadley residents in receiving annuity benefits from the Commonwealth amounting to \$42,000.00.

15 South Hadley residents were assisted with Department of Veterans' Affairs claims during the period of July 1, 2011 to June 30, 2012. As a result of these claims, 102,054 was received in annual benefits, and \$14,900 was received in retro-active benefits for a total of \$116,954.

Five veterans were assisted in securing a cemetery plot in the Veterans Cemetery in Agawam. The office was also instrumental in coordinating Memorial Day and Veterans' Day programs.

Respectfully submitted,

John A. O'Connor, Director of Veteran's Services

**Wiring Inspector**

The time has once again arrived for a report on the work completed by the office of Wiring Inspector for the fiscal year July 2011 to June 2012. There were 320 permit applications issued and a total \$24,149.60 collected in fees.

Alarm Systems	21
New Homes & Condos	18
Additions & Remodeling	85
Above-Ground Pools	4
In-Ground Pools	6
Service Upgrades & Repairs	75
Temporary Services	3
Misc. Appliances (A/C, Dryers, Oil Burners, Etc.)	68
Commercial Work	33
Solar Photovoltaic System	5
Yearly Prepaid (MHC)	2

At this time, I would like to express my appreciation for the assistance and cooperation I have received in the performance of my duties as Wiring Inspector.

Respectfully submitted,

Roy Rivers, Wiring Inspector

## Youth Commission

The Youth Commission has grown in exciting ways during this fiscal year, providing what we think, with continued town support, will be a lasting organizational focal point for young people in town.

This process started with some help from Town Meeting members in spring of 2011, when they agreed to fund a new part-time Director position for the Youth Commission. During the summer of 2011, the Youth Commission conducted a hiring process for this position. After interviewing a number of candidates, a hiring team composed of youth and adults offered the position to Adam Roberts in September of 2011.

I now offer to you this report. Thank you for welcoming me to the South Hadley community!

In October of 2011, I arrived to South Hadley and was welcomed by a Youth Commission bustling with energy. The group began meeting on alternating Sundays at Mount Holyoke College, and soon facilitated an Open Forum at the high school library in October. At this forum, adult and youth community members, including members of the Selectboard and School Committee, brainstormed ideas and priorities for the upcoming year. Later in the fall we saw nineteen youth inducted into the Youth Commission at a Mount Holyoke College ceremony. Mount Holyoke's campus was also host to a Winter Retreat in early January, in which members participated in activities to deepen and expand their sense of the Youth Commission's mission and unique role here in town.

The first few months were an exciting time, as I watched the Youth Commission begin to develop the basic vision, priorities, and systems that will enable it to continue to be an empowering space for youth here in town. I have split the remainder of our report into three key areas of our work: Projects (Youth Action), Advocacy (Youth Voice), and Collaboration (Equal Partnerships between Youth and Adults).

### PROJECTS (YOUTH ACTION)

**“Rise Above” Mural at Beachgrounds Park (May - June 2012).** Along with the Drug and Alcohol Task Force, SHHS Peer Leaders, SPIFFY (Strategic Planning Initiative for Families and Youth), and the “Above the Influence” program, the Youth Commission coordinated a youth-led mural project at Beachgrounds Park in May and June of 2012. Work began in earnest in late April, when a group of three teens -- Sophia Kebede, Jessica McMenamin, and

Melanie Watanabe -- began meeting weekly with Hadley muralist and educator Heather Berlin and Drug and Alcohol Task Force chair Karen Walsh-Pio to create a unique design for the mural. This “mural design team” decided early on to base their design on the Beachgrounds site and on themes from “Above the Influence” activities conducted earlier in the spring. In these activities, students identify negative pressures over which they strive to be “above the influence” and create visual representations (photographs, etc.) of these themes. Members of the Youth Commission and Peer Leaders, as well as over one hundred additional high schoolers, participated. Their input was collected, categorized, and incorporated into the design by the mural design team.



**Painting Day at Beachgrounds Park - June 10, 2012.**

Once Ms. Berlin completed a design based on these initial sessions, the Youth Commission and Peer Leaders came together for two more exciting days to execute the project: a Stenciling Night on June 7th and a Painting Day June 10th. The Mural Painting Day saw 40 to 50 youth and adults working collaboratively to paint the mural, which stands today as a colorful and positive focal point for users of the park.



**Completed 'Rise Above' Mural.**

**“Pizza Garden” (June 2012 - September 2012).** Adult volunteer Mary Nelen worked in partnership with Youth Commission member Maddie Gatzounas to oversee a Youth Commission “pizza garden” plot at South Hadley Community Garden. Participants in the Pizza Garden helped grow tomatoes, peppers, and various herbs to be used on pizzas later in the summer. Participants were also invited to attend a series of educational field trips to area gardens and farms. Many thanks to Ms. Nelen for all her work on this project.

**Care Packages (December 2011).** Youth Commissioner Ben Fay, after posing a request to the group, organized holiday care packages for local servicemen and servicewomen through the Westover USO.

**ADVOCACY (YOUTH VOICE)**

I am happy to report that Youth Commissioners were involved in a number of key conversations in town this year. Members of the Youth Commission directly advocated:

❖**For a Youth Center.** Youth Commission members Nicole Casolari and Hannah Fleming visited the Selectboard to initiate discussions about more and better spaces for teens in town, including a possible Youth Center. This recommendation -- for a youth center in a town-owned building -- has since been built into the final SDAT report. We look forward to exploring possibilities presented by vacant or underused spaces in the Falls and elsewhere in town.

❖**For a New Town Library:** Youth Commission members Chris Cardona and Claire Lamberg wrote a letter to Town Meeting members, organized a petition, and spoke at town meeting detailing their support for a new town library on behalf of South Hadley youth.

❖**For a Revitalized Falls.** Youth Commissioners participated in conversations about the revitalization of South Hadley Falls, providing child care at the meetings for families with children and running a door-hanging for the entire Falls neighborhood.

❖**Against Bullying.** In March, five Youth Commissioners attended an anti-bullying “Youth Congress” in Boston, held by the Anti-Defamation League, joining peers from across New England.

**COLLABORATION (EQUAL PARTNERSHIPS BETWEEN YOUTH AND ADULTS)**

Finally, the Youth Commission has collaborated with a number of other municipal and community organizations:

❖**With other Town Committees: Selectboard, School Committee, Public Library, Recreation Department, SDAT, Memorial Day Parade, and more.** This year, Youth Commissioners attended Selectboard meetings, Special Town Meetings, Public Library Building Committee architect sessions and “Rise of the Falls” hearings and participated in the Memorial Day Parade and Cookout at Buttery Brook

Park. Special thanks to these committees and others who reached out to us this year. I strongly believe that youth have much to contribute to our committee work here in town, and look forward to developing appropriate and sustainable roles for our teens to play in our decision making processes here in town in the future.

❖**With schools and student groups: South Hadley High School, Michael E. Smith Middle School, SHHS Peer Leaders.** This year the Youth Commission has had the SHHS library as its home base, and I would like to extend a special thanks to the school administration and librarian Becky Mazur for making us a home there. The Youth Commission has also made efforts to reach out to students at the Middle School, PVPA, and the home-schooled community. We look forward to continuing to strengthen existing connections and explore new ones in the years to come.

❖**With community organizations: Mount Holyoke Community-Based Learning Program, DIAL-SELF Youth Services, Count Me In, Neighbors Helping Neighbors, SPIFFY Coalition, Cumberland Farms, South Hadley Falls Neighborhood Association, and more!**

June of 2012 saw the Youth Commission officially appoint, for the first time, its youth members through the town. As of the end of the fiscal year, appointed members include:

**Youth Commission:**

Chris Cardona	Amanda Lachat
Nicole Casolari	Lizzy Menard
Brett Flaherty	Jay Patruno
Hannah Flemming	Dante Pio
Maddie Gatzounas	Jeff Rainaud
Tess Gauthier	Pedro Santiago
Sophia Kebbede	Allie Steinbock

**Adult Task Force:** David LaBrie, Tanya Kopec, Steve Longpre, Tracy Stefanowicz (Chair), Barry Waite

Thanks to Ben Fay, Katelyn LaBrie, Claire Lamberg, Evan Mariani, and Colleen Sheehan -- SHHS seniors who are moving on to other adventures in the coming year -- for their contributions to the Youth Commission. Thanks also to Sarah Etelman and Amy Foley for their contributions to the Adult Task Force.

On behalf of the Youth Commission, our Adult Task Force, and our many volunteers (both youth and adult), I look forward to another great year.

Respectfully submitted,

Adam Roberts  
Director, South Hadley Youth Commission

# Annual Town Election

## March 6, 2012

Precinct	A	B	C	D	E	Total
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### MODERATOR FOR ONE YEAR

Edward J. Ryan, Jr.	240	319	324	189	322	<b>1394</b>
Blanks	82	183	110	111	158	644
Write Ins	2	7	2	6	5	22
<b>TOTAL</b>	<b>324</b>	<b>509</b>	<b>436</b>	<b>306</b>	<b>485</b>	<b>2060</b>

### SELECTBOARD FOR THREE YEARS

Marilyn G. Ishler	218	296	274	157	291	<b>1236</b>
John R. Hine	217	329	287	182	299	<b>1314</b>
Blanks	210	390	307	273	371	1551
Write Ins	3	3	4	0	9	19
<b>TOTAL</b>	<b>648</b>	<b>1018</b>	<b>872</b>	<b>612</b>	<b>970</b>	<b>4120</b>

### SCHOOL COMMITTEE FOR THREE YEARS

Kevin M. McAllister	219	310	294	186	302	1311
Blanks	103	198	140	118	181	740
Write-ins	2	1	2	2	2	9
<b>TOTAL</b>	<b>324</b>	<b>509</b>	<b>436</b>	<b>306</b>	<b>485</b>	<b>2060</b>

### SCHOOL COMMITTEE FOR TWO YEARS

Winston H. Lavallee	100	244	130	173	202	849
Eric Sarrazin	198	223	267	113	231	1032
Blanks	26	40	39	19	50	174
Write-ins	0	2	0	1	2	5
<b>TOTAL</b>	<b>324</b>	<b>509</b>	<b>436</b>	<b>306</b>	<b>485</b>	<b>2060</b>

### BOARD OF HEALTH FOR THREE YEARS

Herman Picard	4	6	4	10	8	<b>32</b>
Daniel Szafranowicz	1	1	2	0	0	4
Write Ins	10	36	34	9	18	107
Blanks	309	466	402	287	459	1923
<b>TOTAL</b>	<b>324</b>	<b>509</b>	<b>436</b>	<b>306</b>	<b>485</b>	<b>2060</b>

### MUNICIPAL LIGHT BOARD FOR THREE YEARS

Jeffrey Labrecque	220	317	303	200	314	<b>1354</b>
Blanks	103	191	133	106	169	702
Write-ins	1	1	0	0	2	4
<b>TOTAL</b>	<b>324</b>	<b>509</b>	<b>436</b>	<b>306</b>	<b>485</b>	<b>2060</b>

### LIBRARY TRUSTEES FOR THREE YEARS

Mitchell Resnick	233	318	294	185	302	1332
Constance Clancy	231	332	305	168	314	<b>1350</b>
Anna Symington	217	320	290	171	297	<b>1295</b>
Blanks	291	555	417	391	539	2193
Write Ins	0	2	2	3	3	10
<b>TOTAL</b>	<b>972</b>	<b>1527</b>	<b>1308</b>	<b>918</b>	<b>1455</b>	<b>6180</b>

### BOARD OF ASSESSORS FOR THREE YEARS

Hazel R. Snopek	236	331	331	192	316	<b>1406</b>
Blanks	87	178	102	114	167	648
Write Ins	1	0	3	0	2	6
<b>TOTAL</b>	<b>324</b>	<b>509</b>	<b>436</b>	<b>306</b>	<b>485</b>	<b>2060</b>

### PLANNING BOARD FOR FIVE YEARS

Joan B. Rosner	234	325	307	190	313	<b>1369</b>
Jeremy King	0	7	0	0	0	7

Blanks	88	172	128	109	166	663
Write-ins	2	5	1	7	6	21
<b>TOTAL</b>	<b>324</b>	<b>509</b>	<b>436</b>	<b>306</b>	<b>485</b>	<b>2060</b>

### PLANNING BOARD FOR ONE YEAR

Melissa O'Brien	228	321	303	182	319	<b>1353</b>
Blanks	95	185	133	123	164	700
Write-ins	1	3	0	1	2	7
<b>TOTAL</b>	<b>324</b>	<b>509</b>	<b>436</b>	<b>306</b>	<b>485</b>	<b>2060</b>

### HOUSING AUTHORITY FOR FIVE YEARS

Constance A. Clancy	192	318	275	177	261	<b>1223</b>
Blanks	42	91	71	115	74	393
Write Ins	1	0	1	1	3	6
<b>TOTAL</b>	<b>235</b>	<b>409</b>	<b>347</b>	<b>293</b>	<b>338</b>	<b>1622</b>

### TOWN TAX COLLECTOR

Deborah L. Baldini	247	331	328	211	334	<b>1451</b>
Blanks	75	176	107	95	148	601
Write Ins	2	2	1	0	3	8
<b>TOTAL</b>	<b>324</b>	<b>509</b>	<b>436</b>	<b>306</b>	<b>485</b>	<b>2060</b>

### TOWN CLERK/TREASURER

Carlene C. Hamlin	238	342	308	191	319	<b>1398</b>
Blanks	84	166	122	113	164	649
Write Ins	2	1	6	2	2	13
<b>TOTAL</b>	<b>324</b>	<b>509</b>	<b>436</b>	<b>306</b>	<b>485</b>	<b>2060</b>

### HAMPSHIRE COUNCIL OF GOVERNMENTS

Sarah Etelman	223	292	288	169	286	1258
Francis J. DeToma	211	317	283	192	280	<b>1283</b>
Thomas Knightly	219	305	296	168	295	<b>1283</b>
Blanks	319	609	440	389	593	2350
Write Ins	0	4	1	0	1	6
<b>TOTAL</b>	<b>972</b>	<b>1527</b>	<b>1308</b>	<b>918</b>	<b>1455</b>	<b>6180</b>

Precinct	A	B	C	D	E	Total
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**TOWN MEETING MEMBER PRECINCT A**

FOR THREE YEARS (VOTE FOR EIGHT)

Michael R LaFreniere	204	0	0	0	0	<b>204</b>
Ann E Eaton	213	0	0	0	0	<b>213</b>
Raymond E Rondeau	210	0	0	0	0	<b>210</b>
William E Foley	209	0	0	0	0	<b>209</b>
Adam C Roberts	202	0	0	0	0	<b>202</b>
Michael J Fitzsimmons	201	0	0	0	0	<b>201</b>
Kris J Gagne	203	0	0	0	0	<b>203</b>
Nicole L Gilbert Cote	205	0	0	0	0	<b>205</b>
Write Ins	5	0	0	0	0	<b>5</b>
Blanks	940	0	0	0	0	<b>940</b>
<b>TOTAL</b>	<b>2592</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2592</b>

**TOWN MEETING MEMBER PRECINCT A**

FOR ONE YEAR (VOTE FOR 3)

Pauline Casey	3	0	0	0	0	<b>3</b>
Steven Lemanski	3	0	0	0	0	<b>3</b>
Bonnie Lemanski	1	0	0	0	0	<b>1</b>
Write In	8	0	0	0	0	<b>8</b>
Blanks	957	0	0	0	0	<b>957</b>
<b>TOTAL</b>	<b>972</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>972</b>

**TOWN MEETING MEMBER PRECINCT B**

FOR THREE YEARS (VOTE FOR EIGHT)

Charles H Viens	0	308	0	0	0	<b>308</b>
Chester T Sinclair	0	284	0	0	0	<b>284</b>
Michael T Keane	0	285	0	0	0	<b>285</b>
Judith E Ellenberg	0	295	0	0	0	<b>295</b>
Kathleen M Keane	0	285	0	0	0	<b>285</b>
Lucille J Blasko	0	282	0	0	0	<b>282</b>
Robert F Blasko Sr	0	281	0	0	0	<b>281</b>
Priscilla A Mandrachia	0	295	0	0	0	<b>295</b>
Write In	0	13	0	0	0	<b>13</b>
Blanks	0	1744	0	0	0	<b>1744</b>
<b>TOTAL</b>	<b>0</b>	<b>4072</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4072</b>

**TOWN MEETING MEMBER PRECINCT B**

FOR ONE YEAR (VOTE FOR 2)

Winston Lavallee	0	6	0	0	0	<b>6</b>
Thomas Chevalier	0	4	0	0	0	<b>4</b>
Write-ins	0	13	0	0	0	<b>13</b>
Blanks	0	694	0	0	0	<b>694</b>
<b>TOTAL</b>	<b>0</b>	<b>717</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>717</b>

**TOWN MEETING MEMBER PRECINCT C**

FOR THREE YEARS (VOTE FOR EIGHT)

John E Camp	0	0	279	0	0	<b>279</b>
Raymond J Miner	0	0	281	0	0	<b>281</b>
Edward J Hollering	0	0	255	0	0	<b>255</b>
Robert P Ziomek	0	0	275	0	0	<b>275</b>
Veronique B Smith	0	0	287	0	0	<b>287</b>
Gail C Lehtomaki	0	0	255	0	0	<b>255</b>
Mark Gingras	0	0	1	0	0	<b>1</b>
Write In	0	0	30	0	0	<b>30</b>
Blanks	0	0	1824	0	0	<b>1824</b>
<b>TOTAL</b>	<b>0</b>	<b>0</b>	<b>3487</b>	<b>0</b>	<b>0</b>	<b>3487</b>

**TOWN MEETING MEMBER PRECINCT D**

FOR THREE YEARS (VOTE FOR EIGHT)

Patricia C Kraske	0	0	0	163	0	<b>163</b>
Michael M Fisher	0	0	0	164	0	<b>164</b>
Margaret E Jodoin	0	0	0	177	0	<b>177</b>
Mark Cavanaugh	0	0	0	176	0	<b>176</b>
Walter A Hamilton	0	0	0	160	0	<b>160</b>
Barry C Waite	0	0	0	183	0	<b>183</b>
Cynthia F Pyle	0	0	0	169	0	<b>169</b>
Stephen B Hamlin	0	0	0	171	0	<b>171</b>
Write In	0	0	0	4	0	<b>4</b>
Blanks	0	0	0	1936	0	<b>1936</b>
<b>TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3303</b>	<b>0</b>	<b>3303</b>

**TOWN MEETING MEMBER PRECINCT E**

FOR THREE YEARS (VOTE FOR EIGHT)

Lawrence H Dubois	0	0	0	0	269	269
Marilyn G Ishler	0	0	0	0	289	289
Robert L Robertson	0	0	0	0	276	276
Judith A Fortier	0	0	0	0	268	268
Christine M Archambault	0	0	0	0	273	273
Daniel J Kelleher	0	0	0	0	270	270
James R Swindell	0	0	0	0	273	273
Steve Merrill	0	0	0	0	6	6
Write In	0	0	0	0	20	20
Blanks	0	0	0	0	1936	1936
<b>TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3880</b>	<b>3880</b>

**TOWN MEETING MEMBER PRECINCT E**

FOR ONE YEAR (VOTE FOR ONE)

Leonard	0	0	0	0	1	1
Blanks	0	0	0	0	474	474
Write-ins	0	0	0	0	11	11
<b>TOTAL</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>486</b>	<b>486</b>